

## **Compliance action taken for childcare provision**

Ref: EY474159/5464354

Date: 27 July 2023

### **Summary of outcome**

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](https://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 12 June 2023, we received concerns that the provider was not meeting some of these requirements.

On 30 June 2023, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed by 21 July 2023:

- ensure that the designated safeguarding leads can identify and follow required child protection procedures when an allegation is raised
- ensure all staff follow the setting's safeguarding policies and procedures, particularly in respect of the action to take if they observe inappropriate behaviour displayed by adults who work with children
- complete effective supervision with staff to ensure that they are aware of their roles and responsibilities, with particular regard to following safeguarding procedures

- improve the key-person system to ensure children receive specific support to meet their individual needs
- ensure children's behaviour is managed appropriately and that the procedures laid out in the behaviour management policy reflect practice
- record and maintain efficient records to ensure the safe management of the setting and help share information with other agencies.

On 26 July 2023, we conducted a regulatory visit to monitor the welfare requirements notice. We found that the provider responded to the actions set. They had implemented additional staff training to help them understand their roles and responsibilities in safeguarding children. As a result, staff, including those who take lead for safeguarding, had an improved knowledge of child protection procedures. They understand what to do in the event of an allegation against staff. Staff have undergone additional training in managing children's behaviour and have seen the positive impact of this in practice. The provider has taken action to improve the recording and reporting systems in the nursery. The provider has completed individual supervisions with staff to enable them to discuss any sensitive issues. Staff have strengthened the key-person system to ensure that all staff are aware of children's individual needs.

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our

responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).