

# 1249264

Registered provider: Radical Services Limited

Monitoring visit

Inspected under the social care common inspection framework

## **Information about this children's home**

A private company operates this home. It provides care for up to four children with social and emotional difficulties.

The registered manager post has been vacant since January 2023. An interim manager has been in post since March 2023. They have not applied to register with Ofsted.

At the time of the inspection, one child was living in the home and was spoken to by the inspector.

**Inspection date: 27 June 2023**

## **This monitoring visit**

This home was judged to be inadequate at the last full inspection, on 18 and 19 May 2023. Significant shortfalls were identified in several areas.

Following the full inspection, a decision was made to restrict admissions to the home and three compliance notices under section 22a of the Care Standards Act 2000 were also issued. These related to regulation 12 (the protection of children standard), regulation 13 (the leadership and management standard) and regulation 14 (the care planning standard).

This monitoring visit was to check the provider's compliance with the restriction notice served on 19 May 2023 and the compliance notices issued.

No children have moved into the home since the restriction notice was served. Since the last inspection in May 2023, the manager has made progress in all areas, however, some shortfalls were identified.

Direct work has been carried out with the child to support their understanding of how to keep safe. This supports the manager and staff with the care planning for the child and in incorporating additional strategies to minimise risk.

Staff have updated their knowledge and understanding about their roles and responsibilities in regard to safeguarding practices and the home's policies and procedures.

Measures are in place to protect children and mitigate risk. A robust risk management plan is in place, including the prevention and intervention strategies to be implemented by staff. However, not all staff have followed the risk management plans. This potentially placed the child at risk.

The manager has implemented new systems for monitoring and reviewing the service. This has had a positive impact on the running of the home. However, there are some minor shortfalls with the new system and missed opportunities for management oversight of significant incidents.

The home is in the process of being redecorated and furnished to make it a pleasant place for children to live in. The home is safe and free from hazards.

Following the inspection, a case review was held. Improvements have been made in all areas, however, there are still some shortfalls in the management oversight of the home and staff recognising and responding to risks. The restriction of accommodation notice will remain in place.

The compliance notices set at the previous inspection were considered at this monitoring visit. The compliance notices were met.

Requirements made at the last inspection were not reviewed as part of this visit. Therefore, these are restated and will be considered at the next inspection.

## Recent inspection history

Inspection date	Inspection type	Inspection judgement
18/05/2023	Full	Inadequate
24/05/2022	Full	Good
22/06/2021	Full	Requires improvement to be good
28/04/2021	Full	Inadequate

## What does the children’s home need to do to improve?

### Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children’s Homes (England) Regulations 2015 and the ‘Guide to the Children’s Homes Regulations, including the quality standards’. The registered person(s) must comply with the given timescales.

<b>Requirement</b>	<b>Due date</b>
<p>The education standard is that children make measurable progress towards achieving their educational potential and are helped to do so.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff—</p> <p>help each child to achieve the child’s education and training targets, as recorded in the child’s relevant plans;</p> <p>support each child’s learning and development, including helping the child to develop independent study skills and,</p> <p>where appropriate, helping the child to complete independent study;</p> <p>understand the barriers to learning that each child may face and take appropriate action to help the child to overcome any such barriers;</p> <p>help each child to understand the importance and value of education, learning, training and employment; promote opportunities for each child to learn informally;</p> <p>help each child to attend education or training in accordance with the expectations in the child’s relevant plans. (Regulation 8 (1) (2)(a)(i)(ii)(iii)(iv)(v)(x))</p> <p>This requirement was made at the last inspection and is restated.</p>	<p>6 August 2023</p>
<p>The health and well-being standard is that—</p> <p>the health and well-being needs of children are met;</p>	<p>6 August 2023</p>

<p>children receive advice, services and support in relation to their health and well-being; and</p> <p>children are helped to lead healthy lifestyles.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff help each child to—</p> <p>achieve the health and well-being outcomes that are recorded in the child’s relevant plans;</p> <p>understand the child’s health and well-being needs and the options that are available in relation to the child’s health and well-being, in a way that is appropriate to the child’s age and understanding;</p> <p>take part in activities, and attend any appointments, for the purpose of meeting the child’s health and well-being needs; and</p> <p>understand and develop skills to promote the child’s well-being. (Regulation 10 (1)(a)(b)(c) (2)(a)(i)(ii)(iii)(iv))</p>	
<p>The positive relationships standard is that children are helped to develop, and to benefit from, relationships based on—</p> <p>mutual respect and trust;</p> <p>an understanding about acceptable behaviour; and</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff—</p> <p>meet each child’s behavioural and emotional needs, as set out in the child’s relevant plans;</p> <p>encourage each child to take responsibility for the child’s behaviour, in accordance with the child’s age and understanding;</p> <p>help each child to develop and practise skills to resolve conflicts positively and without harm to anyone;</p>	6 August 2023

<p>communicate to each child expectations about the child's behaviour and ensure that the child understands those expectations in accordance with the child's age and understanding;</p> <p>help each child to understand, in a way that is appropriate according to the child's age and understanding, personal, sexual and social relationships, and how those relationships can be supportive or harmful;</p> <p>de-escalate confrontations with or between children, or potentially violent behaviour by children;</p> <p>understand and communicate to children that bullying is unacceptable. (Regulation 11 (1)(a)(b) (2)(a)(i)(iii)(iv)(v)(vi)(xi)(xii))</p>	
<p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff—</p> <p>have the skills to identify and act upon signs that a child is at risk of harm;</p> <p>understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person. (Regulation 12 (1) (2)(a)(iii)(v))</p> <p>Specifically, in relation to staff completing substance misuse training, recognising the risks of self-harm and following the risk management plans.</p> <p>This requirement was made at the last inspection and is restated.</p>	6 August 2023
<p>The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that—</p> <p>helps children aspire to fulfil their potential; and</p>	6 August 2023

<p>promotes their welfare.</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p> <p>ensure that staff have the experience, qualifications and skills to meet the needs of each child;</p> <p>use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(c)(h))</p> <p>Specifically, this is in relation to management oversight of significant incidents. The monitoring and reviewing systems should identify shortfalls.</p> <p>This requirement was made at the last inspection and is restated.</p>	
<p>A person may only manage a children’s home if—</p> <p>For the purposes of paragraph (1)(b)(i), a person has the appropriate experience and qualification if the person has—</p> <p>within the last 5 years, worked for at least 2 years in a position relevant to the residential care of children. (Regulation 28 (1) (2)(a))</p>	6 August 2023
<p>The registered person must—</p> <p>ensure that each employee completes an appropriate induction;</p> <p>The registered person must ensure that all employees—</p> <p>undertake appropriate continuing professional development; receive practice-related supervision by a person with appropriate experience; and</p> <p>have their performance and fitness to perform their roles appraised at least once every year. (Regulation 33 (1)(a) (4)(a)(b)(c))</p> <p>This requirement was made at the last inspection and is restated.</p>	6 August 2023

<p>The registered person must prepare and implement a policy which—</p> <p>is intended to safeguard children accommodated in the children’s home from abuse or neglect; and</p> <p>The procedure to be followed in the event of an allegation of abuse or neglect must, in particular—</p> <p>provide for records to be kept of an allegation of abuse or neglect, and the action taken in response. (Regulation 34 (1)(a) (2)(d))</p>	<p>6 August 2023</p>
<p>The registered person must prepare and implement a policy (“the behaviour management policy”) which sets out—</p> <p>The registered person must ensure that—</p> <p>within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes—</p> <p>the name of the child; details of the child’s behaviour leading to the use of the measure;</p> <p>the date, time and location of the use of the measure; a description of the measure and its duration;</p> <p>details of any methods used or steps taken to avoid the need to use the measure;</p> <p>the name of the person who used the measure (“the user”), and of any other person present when the measure was used;</p> <p>the effectiveness and any consequences of the use of the measure; and</p> <p>a description of any injury to the child or any other person, and any medical treatment administered, as a result of the measure;</p> <p>within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so (“the authorised person”)—</p>	<p>6 August 2023</p>

<p>has spoken to the user about the measure; and has signed the record to confirm it is accurate; and</p> <p>within 5 days of the use of the measure, the registered person or the authorised person adds to the record confirmation that they have spoken to the child about the measure.</p> <p>(Regulation 35 (1) (3)(a)(i)(ii)(iii)(iv)(v)(vi)(vii)(viii)(b)(i)(ii)(c))</p> <p>This requirement was made at the last inspection and is restated.</p>	
<p>The registered person must maintain records (“case records”) for each child which—</p> <p>include the information and documents listed in Schedule 3 in relation to each child;</p> <p>are kept up to date.</p> <p>(Regulation 36 (1)(a)(b))</p>	6 August 2023
<p>The registered person must notify HMCI and each other relevant person without delay if—</p> <p>a child is involved in or subject to, or is suspected of being involved in or subject to, sexual exploitation;</p> <p>an incident requiring police involvement occurs in relation to a child which the registered person considers to be serious;</p> <p>there is an allegation of abuse against the home or a person working there; a child protection enquiry involving a child —</p> <p>is instigated; or</p> <p>concludes (in which case, the notification must include the outcome of the child protection enquiry); or</p> <p>there is any other incident relating to a child which the registered person considers to be serious.</p> <p>(Regulation 40 (4)(a)(b)(c)(d)(i)(ii)(e))</p>	6 August 2023
<p>The independent person must produce a report about a visit (“the independent person’s report”) which sets out, in particular, the independent person’s opinion as to whether—</p>	6 August 2023



<p>children are effectively safeguarded; and the conduct of the home promotes children's well-being. (Regulation 44 (4)(a)(b))</p> <p>This requirement was made at the last inspection and is restated.</p>	
<p>The registered person must complete a review of the quality of care provided for children ("a quality of care review") at least once every 6 months.</p> <p>In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating—</p> <p>the quality of care provided for children;</p> <p>the feedback and opinions of children about the children's home, its facilities and the quality of care they receive in it;</p> <p>and any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children.</p> <p>The system referred to in paragraph (2) must provide for ascertaining and considering the opinions of children, their parents, placing authorities and staff. (Regulation 45 (1) (2)(a)(b)(c) (5))</p> <p>This requirement was made at the last inspection and is restated.</p>	<p>6 August 2023</p>

## Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

## **Children's home details**

**Unique reference number:** 1249264

**Provision sub-type:** Children's home

**Registered provider:** Radical Services Limited

**Registered provider address:** 2 The Calls, Leeds LS2 7JU

**Responsible individual:** Post vacant

**Registered manager:** Post vacant

## **Inspector**

Julie Elder, Social Care Inspector

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