

Complaint about childcare provision

Ref: EY248193/5441282

Date: 13 July 2023

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 15 May 2023 we received information that raised concerns that the provider was not meeting some of these requirements.

On 12 July 2023, we carried out a regulatory visit. We found the provider was not meeting one of the requirements and had taken action to put this right. The provider has reviewed the procedures for how food for children who have allergies is served and how children are seated at mealtimes. All staff have completed a first-aid refresher course specifically related to managing allergies, administration of Epi-pen and cardiopulmonary resuscitation (CPR).

The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).