

Complaint about childcare provision

Ref: 2690502/5447897

Date: 8 July 2023

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 22 May 2023, we received concerns that this provider was not meeting some of these requirements.

On 07 June 2023, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out.

The provider will be able to give parents further information about this.

The provider is still registered with Ofsted.

Actions:

ensure all children have access to daily outdoor play in a safe environment by 3rd July 2023

improve risk assessment procedures and ensure all cleaning materials are stored out of reach of children by 3rd July 2023

We are satisfied with the action the provider has taken.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).