

## Compliance action taken for childcare provision

Ref: 2655729/5439871

Date: 2 July 2023

## **Summary of outcome**

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 25 April 2023, the provider notified us of significant concerns and events. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of significant events.

On 02 May 2023, we carried out an inspection and found the provider was not meeting some of these requirements.

The report and inspection outcome will be published in due course. Following the inspection, we served a welfare requirements notice on 02 June 2023. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 19 June 2023:

- ensure that the adult-to-child ratios meet the legal requirements
- ensure that staffing arrangements meet the needs of all children and ensure their safety
- improve risk assessment so that staff take all reasonable steps to ensure that children in their care are not exposed to risks
- keep a written record of accidents, injuries and first aid treatment, and inform parents and/or carers of any accident or injury sustained by the child



- improve the arrangements for the supervision of staff to provide them with effective support, coaching and training and promotes the interests of children
- improve the arrangements to support children with special educational needs and or disabilities (SEND), including making timely referrals to outside agencies.

On 22 June 2023, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions, raised at their last inspection. We found the provider had met some of the safeguarding and welfare but not others.

We found the provider had improved their processes for assessing risks and had removed any hazards. The provider had improved the procedure to follow in the event of an injury, this included a new process for the recording of any accidents. Managers had completed supervisions and support processes for staff are now in place. Support for children with SEND has been improved and changed, referrals to outside agencies have been completed. The provider had failed to meet the statutory adult-to-child qualifications and ratios in the baby room. The arrangements of the staff did not meet the needs of the children to ensure their safety.

We have served another welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed by 05 July 2023:

- ensure that the adult-to-child ratios meet the legal requirements
- ensure that staffing arrangements meet the needs of all children and ensure their safety



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