

Complaint about childcare provision

Ref: EY396596/5475109

Date: 30 June 2023

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 27 June 2023, we received concerns that the provider was not meeting some of these requirements.

On 30 June 2023, we carried out a regulatory telephone call. We found the provider had failed to notify Ofsted of the people living or working on the premises so that their suitability to care for children could be checked. This is a breach of the requirements of their registration. We were going to serve a welfare requirements notice, outlining the action they must take, however, the provider chose to resign their registration.

On 30 June 2023, the provider notified us of their wish to resign their registration. They are no longer a registered childcare provider.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).