

Compliance action taken for childcare provision

Ref: EY467568/5444714

Date: 30 June 2023

Summary of outcome

All early year's providers must meet the legal requirements in the Statutory framework for the early year's foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2 If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 18 May 2023, we received concerns that the provider was not meeting the requirements.

On 08 June 2023, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We served a welfare requirements notice on 13 June 2023. This is a legal notice that requires the provider to take the actions below within the timescales set out. We have issued actions for the provider to take.

Actions needed by 23 June 2023

maintain attendance records of all children being cared for on the premises

improve staffs understanding of the settings complaint's procedures, to ensure all written complaints are investigated and an outcome given to the complainant within 28 days of having received the complaint

ensure effective arrangements are put in place to support children who have special educational needs and/or disabilities, that includes helping families to access specialist

services as needed

implement an effective key-person system that ensures that every child's care is tailored to meet their individual needs

ensure effective recruitment and vetting procedures are consistently implemented including keeping accurate records relating to Disclosure and Barring Service checks

ensure that all necessary records and documents are made easily available for inspection.

The provider will be able to give parents further information about this.

On 30 June 2023, we carried out a monitoring visit and found the provider has met the provider responded to the above actions set. We found that the provider has maintained an accurate record of children's attendance. They have improved staff's understanding of the setting complaints procedure, ensuring all written complaints are appropriately investigated and an outcome given to the complainant. The provider has reviewed their processes to ensure that children identified with special educational needs and/or disabilities receive the targeted support they need, helping families to access specialist services. They have refreshed staff's knowledge on operating an effective key person system, to ensure each child's individual needs are met. The provider maintains a record of all staff information relating to Disclosure and Barring Services checks and they will ensure that necessary documentation is readily available for Ofsted to view.

We are satisfied the provider has met the safeguarding and welfare actions raised.

The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.