

PAFA (Parenting Assessments For All) Ltd

Oakfield, Old Lane, Wirral CH60 1XX

Monitoring visit

Inspected under the social care common inspection framework

Information about this residential family centre

This residential family centre is registered to accommodate up to four families at any one time. The residential family centre is privately owned. Families access the centre at the direction of the family court and/or the local authority for the purposes of assessment.

The manager was registered with Ofsted in August 2019 and holds a social work qualification.

Inspection date: 26 April 2023

Date of previous inspection: 27 October 2021

This monitoring visit

Ofsted received a complaint in relation to the centre being poorly staffed, that bathrooms were not clean, failed parenting assessments and staff are not suitably trained to care for children and their families.

Ofsted carried out this monitoring visit unannounced. The visit found that the management team had already taken sufficient action with regard to the concerns raised and was able to provide evidence to substantiate the action taken.

The centre's social workers produce high-quality parenting assessments. These are in line with court directions and focus on the specific parenting issues to be addressed. The assessment process is thorough and very detailed. During the assessment process, parents' views are considered and taken into account. This ensures that parents feel fully engaged in their assessment. The assessments' final recommendations are based on sound evidence, objectivity and effective analysis.

Health and safety in the centre is well maintained. Checks are completed regularly and issues are addressed. The centre is having a major building project carried out, and all bedrooms now have an en-suite bathroom. On inspection of the bathrooms, they were found to be clean and tidy. The centre is in a good state of repair and is a safe environment for families to live in.

At the time of this monitoring visit, three families were living at the centre. The centre is a calm environment for parents and their children to undergo the assessment process. Staff were observed to be good role models for parents and, as a consequence, families are making good progress with their parenting skills.

The centre commissions specialist services to ensure the individual needs of the families are met, including drug and alcohol outreach services and a health practitioner. Families have access to resources in the community, which extends their network of support. This ensures that support is available to families who return to live in the community with their children.

Staff spoken to at the inspection were very knowledgeable about the families living in the centre and their individual needs. Some staff have enrolled on a level 4 qualification for working with families with complex needs which has enabled them to fully understand what is required of them in relation to direct work with families. This ensures families feel supported during their stay at the centre.

Staff are experienced and well-qualified practitioners who are engaged in positive relationships with families. Effective staffing levels ensure that families receive the appropriate support required.

No breaches in regulation were identified at this visit.

Information about this inspection

This inspection was carried out under the Care Standards Act 2000. The purpose of this visit was to monitor the action taken and the progress made by the residential family centre.

Residential family centre details

Unique reference number: 1227599

Registered provider: PAFA (Parenting Assessments For All) Ltd

Registered provider address: Oakfield, Old Lane, Heswall, Wirral CH60 1XX

Responsible individual: Elaine Karema

Registered manager: Barbara Liversage

Inspector

Claire Deary, Social Care Regulatory Inspection Manager

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