

Compliance action taken for childcare provision

Ref: EY391733/5375028

Date: 16 June 2023

Summary of outcome

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 14 February 2023, we received concerns that this provider was not meeting some of these requirements.

On 16 March 2023, we carried out an inspection and found the provider was not meeting some of these requirements. The overall effectiveness of the provision was judged to be inadequate. The inspection report sets out the actions the provider was required to take to meet the requirements.

On 29 March 2023, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions raised at their last inspection. We found that the provider had not met the actions set in the welfare requirement notice. We have served another welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 9 May 2023

- ensure those who have the lead responsibility for safeguarding fully understand their role and responsibilities in keeping children safe, including identifying and reporting all child welfare concerns to the appropriate agencies without delay
- ensure the childminder and assistants fully understand and adhere to safeguarding policies and procedures, including those relating to allegations against adults
- review how care routines are implemented and ensure these respond appropriately to children's individual needs, with particular regard for their dignity, privacy and respect
- make sure staffing arrangements meet the needs of all children and ensure their safety
- provide children with snacks and meals that promote a healthy, balanced and nutritious diet
- review hygiene procedures to ensure children are safeguarded from avoidable exposure to germs and potentially harmful bacteria

- ensure that children with special educational needs and/or disabilities (SEND) receive appropriate support to meet their needs
- ensure all records relating to safeguarding are completed within appropriate timescales and are shared with other agencies without delay
- ensure all significant events that may impact on your own and assistants' suitability is notified to Ofsted within the required timescales

On 16 May 2023, we carried out a further regulatory visit. We found the provider had met some of the safeguarding and welfare actions but not others. They had taken satisfactory action to improve care routines, including hygiene procedures. They had reviewed the provision of snacks and meals to ensure they were balanced and healthy. The provider had taken action to ensure sufficient staffing arrangements, including a review of numbers of children cared for and deployment of assistants, to ensure children's safety. Suitable support was provided for children, including those with special educational needs and/or disabilities. The provider also demonstrated their understanding of reporting significant events to Ofsted, as required. However, they were not able to demonstrate a secure understanding of safeguarding matters, including the procedure for referring concerns about children and adults.

We have served another welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 23 May 2023

- take immediate action to share all relevant information with the local authority designated officer and act on their advice in order to assure the ongoing suitability of adults working on the premises
- improve your knowledge of the procedures for identification and referral of relevant information, in line with the relevant local safeguarding partners (LSP), in the event of a concern about a child or the suitability of an adult
- consolidate your knowledge of child protection issues to enable you to be alert to, and act upon any issues of concern in a child's life at home or elsewhere.

On 25 May 2023 we carried out a further regulatory visit. We found that the provider had improved their knowledge and understanding of child protection procedures and now fully understands their responsibilities.

We are satisfied the provider has met the safeguarding and welfare actions raised.

The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.