

## **Compliance action taken for childcare provision**

Ref: EY216520/5409325

Date: 15 May 2023

### **Summary of outcome**

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 17 April 2023, we carried out an inspection and found the provider was not meeting some of these requirements.

The report and inspection outcome will be published in due course. Following the inspection, we served two welfare requirements notices on 20 April 2023. These are legal notices that require the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Action needed by 18 April 2023:

- improve staff deployment and supervision of children in the toddler and pre-school rooms to keep the children safe and meet their needs.

Additional action was needed by the later date of 8 May 2023:

- improve the monitoring, support and coaching for the staff and new manager so they have the knowledge and skills to fulfil their roles and responsibilities
- implement an effective key person system and ensure that staff know how to support the individual needs of all toddlers and pre-school children
- improve the support given to children who require additional help, including those with special educational needs and/or disabilities (SEND), and ensure staff meet their individual needs
- ensure staff have the necessary skills to help children to learn the boundaries and expectations for their behaviour.

On 24 April 2023, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions due by 18 April 2023, raised at their last inspection.

We found that the provider has taken appropriate action to improve staff deployment and the supervision of toddlers and pre-school children. The provider has made changes to the daily routine and organisation, such as splitting pre-school children into smaller groups during mealtimes, to enable staff to supervise them more effectively.

On 10 May 2023, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions due by 8 May 2023. We found that the provider was in the process of addressing the actions but had not done sufficient work to bring about changes. As a result, we served an additional welfare requirements notice on 12 May 2023.

Action needed by 2 June 2023:

- improve the monitoring, support and coaching for the staff to develop their knowledge and skills to enable them to fulfil their roles and responsibilities with particular reference to the pre-school rooms
- ensure that the key-person system in the pre-school rooms enables staff to engage with their key children to support their individual needs
- ensure there are sufficient staff to support children with special educational needs and/or disabilities (SEND), to meet their individual needs
- support staff to help children to learn the boundaries and expectations for their behaviour.

On 7 June 2023, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions due by 2 June 2023.

We found that the provider has improved their support and coaching for staff particularly for those staff working in the pre-school rooms. This is being well monitored by the management team. All staff have completed key-person training and have a better understanding of their role as the key person and how they engage and support their key children. Staff are supporting children with SEND more effectively and helping children to learn boundaries and expectations for their behaviour.

We are satisfied the provider has met the safeguarding and welfare actions raised.

The provider is still registered with Ofsted.

## **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).