

Inspection of Busy Bees Day Nursery at Crawley

Unit 2, Denvale Trade Park, Haslett Avenue East, Crawley, West Sussex RH10 1SS

Inspection date: 28 April 2023

Overall effectiveness	Good
The quality of education	Good
Behaviour and attitudes	Good
Personal development	Good
Leadership and management	Good
Overall effectiveness at previous inspection	Good



What is it like to attend this early years setting?

The provision is good

Children enjoy their time at this nursery. They are eager to arrive and engage in a range of stimulating activities. Children demonstrate that they feel safe and secure in the presence of adults. They approach the inspector and invite her to play. They are proud to show a picture that they have made 'for mummy' and share a 'cake' that they have made with dough. Babies are settled and content. They cuddle the staff and giggle when they are tickled. Babies enjoy playing with musical instruments and attempt to copy the actions to rhymes and songs that staff sing to them.

Children enjoy playing alongside staff and develop warm bonds with their key person. They are aware of the expectations and boundaries, and from a young age they demonstrate a confidence in the routines. For example, older children enjoy sharing tasks, such as setting up the table for lunch. Younger children pass cutlery and jugs to one another. They are polite and say 'please' and 'thank you' without being prompted by an adult. Children are kind and they behave well. They share toys and know that they must wait their turn to join in some activities. For example, they sit and wait patiently for their turn on a bicycle. They beam and say, 'Yes! It's my turn now. Thank you!' to a friend.

What does the early years setting do well and what does it need to do better?

- Staff provide adult-led activities to teach children mathematical concepts. For instance, they mix cake ingredients and talk about 'more' and 'less'. Older children learn to count on their fingers and estimate a number of items. Babies practice their early problem-solving skills as they handle different shapes.
- Parents are very happy with the quality of care and education that the nursery provides. They are eager to tell the inspector that staff have gone 'above and beyond' to ensure that their child has the correct dietary requirements. Parents mention that communication is very strong, and they enjoy the daily feedback and regular newsletters which give important information about the nursery.
- All children do well from their starting points, including those children with special educational needs and/or disabilities. The knowledgeable special educational needs coordinator ensures that children receive timely support to enable them to progress. Staff support children in a variety of ways and families are kept well-informed and included in their child's educational and care journey.
- Overall, staff promote children's language and communication skills well. Children learn new vocabulary as they listen to stories and engage with adults during play. However, there are times when staff do not help children to develop their home language skills alongside English to further support their communication and language skills. This sometimes has an impact on the communication skills made by some children who speak English as an additional



language.

- Children's physical health is well supported. They have daily opportunities to run around, ride bicycles and practice yoga. Children enjoy a range of home-cooked nutritious meals. They have a firm understanding of why it is important to look after their teeth. Children tell the inspector that 'eating too many cakes and sweeties will put holes in your teeth'. They have good self-care routines. Children wash their hands before eating and before going to the toilet. Older children use tissues to blow their own nose.
- Generally, the majority of staff support and extend children's learning well. They focus on children's existing knowledge and what they need to do next in order to make progress. However, very occasionally, some staff are not consistent in their teaching, and some activities are pitched too high and are difficult to understand for some children. Consequently, at times, there are minor variations in the quality of teaching.
- The manager and senior leaders have a highly ambitious curriculum for all children who attend the nursery. They have identified the learning intentions which will allow children to progress onto the next stage in their learning. Children are independent and confident in their learning. Staff are supported well to gain further knowledge through training. They comment that their workload is manageable and that they feel valued and listened to by the managers.

Safeguarding

The arrangements for safeguarding are effective.

Leaders and staff demonstrate a thorough understanding of their responsibility to safeguard children. They monitor and identify the signs and symptoms in any child who may be at risk of harm and accurately record any concerns. Staff know how and when to report their concerns to other professionals. They understand local safeguarding concerns, such as county lines and the dangers of being exposed to extreme views and behaviours. Staff know what to do if they are concerned about a colleague's behaviour. They supervise children well, both inside and outside the nursery. Effective recruitment procedures enable the manager to check staff's initial and ongoing suitability to work with children.

What does the setting need to do to improve?

To further improve the quality of the early years provision, the provider should:

- provide more opportunities for children who speak EAL to use their home language in play and learning to further support their communication and language skills
- improve teaching to the highest level to ensure that all staff consistently plan activities which challenge children appropriately and support them to make the



best possible progress.



Setting details

Unique reference numberEY224890Local authorityWest SussexInspection number10280562

Type of provision Childcare on non-domestic premises

Registers Early Years Register

Day care type Full day care

Age range of children at time of

inspection

1 to 4

Total number of places 132 Number of children on roll 131

Name of registered person Busy Bees Day Nurseries (Trading) Limited

Registered person unique

reference number

RP900805

Telephone number 01293 571555 **Date of previous inspection** 25 August 2017

Information about this early years setting

Busy Bees Day Nursery at Crawley registered in 2001 and is part of a chain of nurseries. The nursery is open each weekday from 8am to 6pm, all year around. The provider receives funding for the provision of free early education for children aged two, three and four years. There are 29 staff, including kitchen staff; of these, 20 hold early years qualifications from level 2 to level 3.

Information about this inspection

Inspector

Tina Lambert



Inspection activities

- This was the first routine inspection the provider received since the COVID-19 pandemic began. The inspector discussed the impact of the pandemic with the provider and has taken that into account in their evaluation of the nursery.
- The manager explained the curriculum intentions to the inspector during a learning walk of the nursery. They observed a planned activity together and evaluated its impact on children's learning.
- Discussions and meetings were held with the manager and senior leaders during the inspection.
- The inspector discussed children's learning with staff and interacted with the children at appropriate times.
- The inspector held a meeting with the nursery manager and senior leaders. They looked at relevant documentation, including staff paediatric first-aid certificates and reviewed evidence of the suitability of staff working in the nursery.

We carried out this inspection under sections 49 and 50 of the Childcare Act 2006 on the quality and standards of provision that is registered on the Early Years Register. The registered person must ensure that this provision complies with the statutory framework for children's learning, development and care, known as the early years foundation stage.

If you are not happy with the inspection or the report, you can complain to Ofsted.



The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for looked after children, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit www.nationalarchives.gov.uk/doc/open-government-licence/, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk

This publication is available at https://reports.ofsted.gov.uk/.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: http://eepurl.com/iTrDn.

Piccadilly Gate Store Street Manchester M1 2WD

T: 0300 123 1231

Textphone: 0161 618 8524 E: enquiries@ofsted.gov.uk W: www.gov.uk/ofsted

© Crown copyright 2023