

Compliance action taken for childcare provision

Ref: EY382538/5403832

Date: 3 June 2023

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 7 December 2022, we received concerns that the provider was not meeting some of these requirements.

On 12 January 2023, we carried out a regulatory telephone call, and on 25 January 2023 we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We served a welfare requirement notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions that needed to be met by 24 February 2023:

- ensure staff have a robust understanding of implementing, undertaking, and reviewing potential risks to children at all times to ensure children are not exposed to any potential risks. Risk assessments should be undertaken on a regular basis, and be identified by whom and when undertaken

- ensure all staff holding a valid paediatric first aid certificate are fully aware and competent to administer the required and relevant first aid for the accident/ injury sustained. This includes being aware of when to seek emergency medical advice and/or assistance

- implement robust procedures so that staff have a strong awareness of how to maintain records of accidents, injuries and first aid treatment administered to children. In addition, parents are informed promptly of accidents and injuries their child sustains, and the correct details of the first aid administered

- ensure all staff develop a sound understanding of safeguarding procedures, including when and who to inform of an allegation being made against the provider, this includes staff

- review and update the setting policy and procedures to be reflective of the relevant local safeguarding partners (LSP)

- develop robust understanding and knowledge of safe recruitment procedures for those working with children, and those coming into regular contact with children. This includes secure vetting procedures and staff induction

- implement robust procedures to regularly assess all staff strengths and weaknesses through effective supervision, this includes gaps in their knowledge of delivering the requirements

- review staff roles and responsibilities, including the strategies used for the management of children's behaviour to be positive and appropriate

- ensure children receive healthy, balanced and nutritious meals and snacks throughout the day

- ensure all staff have a good understanding of managing children's behaviour appropriately, and using measures to reflect their age and understanding

- ensure premises and resources are clean. Maintain a record of gas, electrical and fire safety checks, which are undertaken regularly and as required

- ensure children's privacy is given respect at all times during nappy changing, and toileting

- provide all children with outdoor play activities and experiences on a daily basis

- provide parents with detailed information regarding the food and drinks provided for children, including when and why there is a change in menu plans

- develop a robust understanding of incidents and changes that must be reported to Ofsted, within the specified period, and when reasonably practicable to do so.

On 28 February 2023 we visited the provider to carry out an inspection and to monitor compliance with the welfare requirement notice issued. The overall effectiveness of the provision was judged to be inadequate. We found that the provider had taken some action to comply with the notice issued. However, we served a further welfare requirement notice which gave the provider more time to comply with the notice.

Actions needed by 14 April 2023

- ensure staff have a robust understanding of implementing, undertaking, and reviewing potential risks to children at all times to ensure children are not exposed to any potential risks. Risk assessments should be undertaken on a regular basis and be identified by whom and when undertaken

- ensure all staff develop a sound understanding of safeguarding procedures, including when and who to inform of an allegation being made against the provider, this includes staff

- review and update the setting policy and procedures to be reflective of the relevant local safeguarding partners

- implement robust procedures to regularly assess all staff strengths and weaknesses through effective supervision, this includes gaps in their knowledge of delivering the requirements. Build on staff training needs to ensure they have a robust understanding of requested assessments in particular the two year old progress check
- ensure premises and resources are clean
- implement effective arrangements to ensure each key person has the information they need to tailor care and support to reflect each child's individual needs.

On 20 April 2023, we visited the setting to monitor compliance with the welfare requirement notice issued.

We found that the provider had taken action by providing further safeguarding training to staff to improve their knowledge. An updated safeguarding policy was published and reviewed by all staff. Risk assessment procedures were reconsidered, and daily assessments were redesigned. Arrangements for supervision and support for staff are now regularly programmed and planned for. Routines for regular cleaning of premises and resources have been considered and put in place. The arrangements for the key person role have been strengthened including working with parents more closely.

We are satisfied with the steps taken by the provider.

The provider remains registered with Ofsted.