

## **Compliance action taken for childcare provision**

Ref: EY562870/5426691

Date: 9 May 2023

### **Summary of outcome**

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 31 March 2023, the provider notified us of an incident whereby a child with an allergy was able to access food they should not have accessed. On 11 April 2023, the provider also notified us of an allegation against a member of staff. The notifications mean that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of any significant events.

On 4 and 9 May 2023, we carried out regulatory telephone calls. We found the provider was not meeting some of the requirements.

In respect of some requirements, the provider had already taken action to put this right. This included making changes to the lunch time routines to ensure children cannot independently access food from the trolley. In respect of other requirements, we have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 24 May 2023:

- ensure all staff have up to date knowledge of safeguarding issues and respond in a timely and appropriate way, with particular regard to any inappropriate behaviour displayed by other staff members
- ensure staff have adequate training, skills, support, and knowledge and understanding of their roles and responsibilities, to provide quality care and education to all children
- ensure that all staff know how to manage children's behaviour appropriately.

We will monitor the provider's response to ensure the actions are successfully completed.

On 31 May 2023 we carried out a monitoring visit. We found the provider had met the actions set. The provider had refreshed staff knowledge of the safeguarding procedures and the required timely action to take in the event of concerns about children or staff. Staff have

received training on safeguarding, roles and responsibilities and respectful handling, particularly when managing children's behaviour. Managers are monitoring staff practice and providing coaching to staff to support them to provide quality care and education.

The provider is still registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).