

## **Compliance action taken for childcare provision**

Ref: 101520/5440404

Date: 25 May 2023

### **Summary of outcome**

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 11 May 2023, we carried out an inspection and found the provider was not meeting some of these requirements.

The report and inspection outcome will be published in due course. Following the inspection, we served five welfare requirements notices. These are legal notices that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by: 12 May 2023

- ensure systems are in place for the DSL to make sure concerns about children's safety or welfare are referred to statutory agencies without delay
  
- ensure the DSL provides support, advice and guidance to relevant staff on an ongoing basis, and on any specific safeguarding issues as required
  
- ensure staff understand the procedures to follow to safeguard the welfare of children, including how to refer their concerns to outside agencies where required

Actions needed by: 19 May 2023

- implement an effective key-person system to ensure children's care is tailored to meet their individual needs including sharing information with parents
  
- improve the monitoring of staff practice and provide staff with coaching and training to ensure they are able to fulfil their roles.

On 19 May 2023, we carried out a telephone regulatory event. The focus of the call was to check whether the provider had met the safeguarding and welfare actions due by 12 May 2023.

On this call we found the designated safeguarding lead now fully understands her responsibilities and has robust procedures in place to ensure any concerns are easy to identify and referred to outside agencies where appropriate, without delay. The provider has ensured all staff have improved their knowledge and understanding of safeguarding procedures and are aware of outside agencies they can refer to if required. The provider has introduced systems to ensure staff receive any relevant welfare information about children in their care and how to monitor this. We are satisfied the provider has met the safeguarding and welfare actions raised.

On the 24 May 2023, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions due by 19 May 2023.

At the visit we found the provider has implemented an effective key-person system and staff are aware of their key children's individual needs and how to support these. Information is also being shared with parents by their child's key person. The provider has introduced weekly staff meetings and supervision meetings to ensure staff are provided with the support and coaching they need to fulfil their roles.

We are satisfied the provider has met the safeguarding and welfare actions raised.

The provider is still registered with Ofsted.