

## **Compliance action taken for childcare provision**

Ref: EY359520/5362562

Date: 18 April 2023

### **Summary of outcome**

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 30 January 2023, we received concerns that the provider was not meeting some of these requirements.

On 13 February 2023, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed by 3 March 2023:

- ensure all information relating to child protection is appropriately shared, so that senior staff are able to take appropriate steps to keep children safe from potential harm

- ensure all staff have appropriate knowledge of safeguarding matters, including the indicators of abuse and action to take when child welfare concerns are identified

- ensure staff have appropriate knowledge of safeguarding policies and procedures, including action to take when an allegation is made

- strengthen supervision arrangements to ensure you provide the support, coaching and

training staff need to fulfil their roles and improve their practice

- ensure management structures are clear and that staff have a secure understanding of their roles and responsibilities, particularly senior staff

- review and strengthen cleaning arrangements to ensure the environment is hygienic and promotes children's health and well-being

- put effective processes in place to ensure potential risks to children are identified, and minimised without delay

- ensure all records, documentation and information is available upon request

- ensure changes to the management structure and significant events that are likely to impact on staff suitability are notified to Ofsted within the required timescales

We will monitor the provider's response to ensure the actions are successfully completed.

On 13 March 2023, we visited the provider to monitor compliance with the welfare requirements notice. We found that the provider had not met all actions set in the welfare requirement notice. We have served another welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed by 21 March 2023:

- ensure those who have a lead responsibility for safeguarding, fulfil all aspects of their role to keep children safe from potential harm, including prompt liaison with statutory agencies when child welfare concerns are identified

- strengthen supervision arrangements to ensure staff receive the support, coaching and training they need to fulfil their roles and improve their practice

- ensure all records, documentation and information is available upon request

- ensure changes to the management structure are notified to Ofsted within the required timescales

On 22 March 2023, we visited the provider to monitor their compliance with the welfare requirements notice. We found that the provider had improved their knowledge and understanding of child protection procedures and now fully understands their responsibilities. We found staff supervision arrangements have been reviewed and a new system has been implemented. We also found that information and records are now located at the setting and can be accessed upon request. The provider has informed Ofsted of required changes to management.

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the

enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).