

1244413

Registered provider: No 57 Ltd

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is operated and managed by a private company. It provides care and accommodation for up to three children who may have social and/or emotional difficulties.

There were two children living at the home at the time of the visit.

The manager registered with Ofsted in December 2018. She holds suitable qualifications for this role.

Inspection date: 9 March 2023

This monitoring visit

Due to the serious and widespread failings identified at the full inspection on 24 and 25 January 2022, a judgement of inadequate was given. Shortfalls were identified in how well children were helped and protected, and the leadership and management of the home. In response to these failings, Ofsted issued compliance notices under regulations 11, 12 and 13. Enforcement action was taken to restrict the accommodation.

This monitoring visit was carried out to monitor the provider's response to meeting the steps in the compliance notices.

The manager submitted an action plan to Ofsted following the last inspection. However, this has not yet been fully implemented.

The manager has failed to effectively review how she assessed and matched the competing needs of the children before they moved into the home. This prevents the provider from being assured that the manager and staff can meet all of the children's needs safely.

Risk assessments have not been reviewed. They have not been updated with serious incidents and emerging risks. As a result, there is a lack of guidance for staff in understanding how to manage children's risks and keep children safe.

Direct work with children takes place on an ad hoc basis. It is not planned or based on individual children's known behaviours. This leaves children exposed to risk. Children's emotional needs are not met within direct work. This does not help children feel important or cared for.

Discussion has taken place between the manager and some staff around bullying; however, this is limited. Refresher training has not been attended by most staff. This means that staff do not have the level of knowledge or skills required to identify and manage bullying behaviours. This leaves children vulnerable to harm.

The bullying that has taken place remains unaddressed. One child has moved out of the home without any work being undertaken. This means children have not been helped to understand the impact of bullying and how to keep safe.

The manager has failed to respond to a child protection agency promptly. She has also kept information from the agency. In doing so, the organisation has failed in its obligation to the child and the child's local authority. This has prevented the opportunity to forge collaborative plans with the local authority. This has had a significant impact on the child's experience of living in the home.

The manager failed to share a letter with a child from the regulator. As a result, the child was left without important information. This prolonged the child's distress and unhappiness. It is also likely to have affected the trust the child has in those adults who care for her.

The manager lacked professional curiosity following a lengthy missing from home episode for one child. As a result, risks which the child was exposed to are unknown. This means support and services which could help the child have not been identified. The manager's monitoring systems remain poor. There is no evaluation of safeguarding incidents. There is no understanding of the children's progress. There is no plan to improve the care of the children or develop the service.

Although the visit noted some progress made by the setting, fundamental shortfalls remain that the organisation needs to urgently address. Consequently, Ofsted has amended and reissued the compliance notices under regulations 12 and 13. Additionally, the restriction applied to the setting will remain in force. The requirements and recommendations which were issued at the last inspection have not been fully reviewed at this visit. Therefore, apart from the requirement raised under regulation 16, all have been reissued.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
24/01/2023	Full	Inadequate
18/10/2021	Full	Good
27/02/2020	Interim	Sustained effectiveness
13/11/2019	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards.' The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The children's views, wishes and feelings standard is that children receive care from staff who—</p> <p>take their views, wishes and feelings into account in relation to matters affecting the children's care and welfare and their lives. (Regulation 7 (1)(c))</p>	16 April 2023
<p>The education standard is that children make measurable progress towards achieving their educational potential and are helped to do so.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff—</p> <p>help each child to achieve the child's education and training targets, as recorded in the child's relevant plans;</p> <p>support each child's learning and development, including helping the child to develop independent study skills and, where appropriate, helping the child to complete independent study;</p> <p>understand the barriers to learning that each child may face and take appropriate action to help the child to overcome any such barriers;</p> <p>promote opportunities for each child to learn informally;</p> <p>help each child to attend education or training in accordance with the expectations in the child's relevant plans; and</p> <p>that each child has access to appropriate equipment, facilities and resources to support the child's learning. (Regulation 8 (1) (2)(a)(i)(ii)(iii)(v)(x)(b))</p>	16 April 2023

<p>*The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff—</p> <p>assess whether each child is at risk of harm, taking into account information in the child’s relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child;</p> <p>help each child to understand how to keep safe;</p> <p>have the skills to identify and act upon signs that a child is at risk of harm;</p> <p>manage relationships between children to prevent them from harming each other;</p> <p>understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person;</p> <p>take effective action whenever there is a serious concern about a child’s welfare; and</p> <p>are familiar with, and act in accordance with, the home’s child protection policies;</p> <p>that the home’s day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm. (Regulation 12 (1) (2)(a)(i)(ii)(iii)(iv)(v)(vi)(vii)(b))</p>	<p>16 April 2023</p>
<p>*The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children’s home that—</p> <p>helps children aspire to fulfil their potential; and</p> <p>promotes their welfare.</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p>	<p>16 April 2023</p>

<p>lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose;</p> <p>ensure that staff have the experience, qualifications and skills to meet the needs of each child;</p> <p>understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home;</p> <p>use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(a)(c)(f)(h))</p>	
<p>The registered person must ensure that—</p> <p>the privacy of children is appropriately protected;</p> <p>children can access all appropriate areas of the children's home's premises; and</p> <p>any limitation placed on a child's privacy or access to any area of the home's premises—</p> <p>is intended to safeguard each child accommodated in the home;</p> <p>is necessary and proportionate;</p> <p>is kept under review and, if necessary, revised; and</p> <p>allows children as much freedom as is possible when balanced against the need to protect them and keep them safe. (Regulation 21 (a)(b)(c)(i)(ii)(iii)(iv))</p>	16 April 2023
<p>Subject to paragraph (6), the registered person must establish a procedure for considering complaints made by or on behalf of children.</p> <p>The registered person must ensure that a record is made of any complaint, the action taken in response, and the outcome of any investigation. (Regulation 39 (1) (3))</p>	16 April 2023

<p>In particular, the registered person must ensure that complaints are recorded and that an outcome is provided to the complainant within the relevant time frame.</p>	
<p>The registered person must notify HMCI and each other relevant person without delay if—</p> <p>there is an allegation of abuse against the home or a person working there;</p> <p>there is any other incident relating to a child which the registered person considers to be serious. (Regulation 40 (4)(c)(e))</p>	<p>16 April 2023</p>
<p>The registered person must ensure that an independent person visits the children's home at least once each month.</p> <p>The independent person must provide a copy of the independent person's report to—</p> <p>HMCI;</p> <p>upon request, the local authority for the area in which the home is located;</p> <p>the placing authorities of children;</p> <p>the registered provider and, if applicable, the registered manager; and</p> <p>the responsible individual (if one is nominated). (Regulation 44 (1) (7)(a)(b)(c)(d)(e))</p>	<p>16 April 2023</p>
<p>The registered person must complete a review of the quality of care provided for children ("a quality of care review") at least once every 6 months.</p> <p>In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating—</p> <p>the quality of care provided for children;</p> <p>the feedback and opinions of children about the children's home, its facilities and the quality of care they receive in it; and</p>	<p>16 April 2023</p>

any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children.

After completing a quality of care review, the registered person must produce a written report about the quality of care review and the actions which the registered person intends to take as a result of the quality of care review ("the quality of care review report").

The registered person must—

supply to HMCI a copy of the quality of care review report within 28 days of the date on which the quality of care review is completed; and

make a copy of the quality of care review report available on request to a placing authority, if the placing authority is not the parent of a child accommodated in the home.

The system referred to in paragraph (2) must provide for ascertaining and considering the opinions of children, their parents, placing authorities and staff.

(Regulation 45 (1) (2)(a)(b)(c) (3) (4)(a)(b) (5))

*These requirements are subject to a compliance notice.

Recommendations

- The registered person should ensure that the children's home is a nurturing and supportive environment that meets the needs of the children and provides a homely, domestic environment. This relates to the internal painting and shower repairs required. ('Guide to the Children's Homes Regulations, including the quality standards', page 15, paragraph 3.9)
- The registered person should ensure that staff are aware of the home's policies on record-keeping and understand the importance of careful, objective, and clear recording. Staff should record information on individual children in a non-stigmatising way. Information about the child must always be recorded in a way that will be helpful to the child. ('Guide to the Children's Homes Regulations, including the quality standards', page 62, paragraph 14.4)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1244413

Provision sub-type: Children's home

Registered provider: No 57 Ltd

Registered provider address: 2 The Calls, Leeds LS2 7JU

Responsible individual: David Hitchen

Registered manager: Alison List

Inspectors

Emma Ridley, Social Care Inspector
Ceri Evans, Social Care Inspector

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Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
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