

1244350

Registered provider: Haven Care Group Limited

Assurance inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is registered to provide care for up to three children who have had adverse childhood experiences. Since the last inspection, two children have moved into the home and one child has left. At the time of this visit, one child lived at the home.

The manager was registered with Ofsted in May 2022 and is working towards the level 5 qualification in leadership and management.

Inspection date: 28 February 2023

Date of last inspection: 16 August 2022

Judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

Information about this inspection

At this inspection, the inspector evaluated:

- the care of children
- the safety of children
- the effectiveness of leaders and managers.

Inspectors have looked closely at the experiences and progress of children, using the social care common inspection framework. This assurance inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Findings from the inspection

We did not identify any serious or widespread concerns in relation to the care or protection of children at this assurance inspection.

The care of children

Children have positive relationships with the staff who care for them. Children and staff enjoy a range of activities together, such as visits to the local safari parks and theme parks. Staff capture these events and photos are proudly on show around the home. Children have memory books of experiences that they have enjoyed, which help them to recall positive memories.

Children make progress in all aspects of their care. Children's attendance in education improves when living at the home. Staff support children with health needs and engage external professionals when required, including the child and adolescent mental health services when children express feelings of low mood. Staff complete direct work with children, educating them on the importance of looking after their health needs. This helps children to maintain healthy lifestyles.

The views of children are taken into account and promoted well. Children have input into aspects of their care and take part in their care planning process. Direct work takes place with children around understanding their plans and what this means for them. Children are included in the decision-making about the day-to-day running of the home. This ensures that children feel that their views are valued and provides them with a degree of control.

The safety of children

Staff are provided with training courses specific to supporting children with their individual needs. Because of this, staff responses to children who go missing from the home are robust and effective. Staff know what procedures to follow and ensure that children's professional networks are informed and involved in children's safe return. The manager asks for strategy meetings to discuss further plans to help teach children to remain safe. Consequently, children are supported to remain safe.

Staff support children through direct work. Children engage in discussions with staff regarding events in the home. These include when children who have misused alcohol. Staff encourage children to consider alternative strategies to manage their emotions. Because of this, children learn from their experiences and resolve conflicts positively.

The effectiveness of leaders and managers

A permanent, suitably experienced registered manager leads the home. Of the five requirements and two recommendations raised at the last inspection, all but one recommendation have been met. Because of this, children receive good, safe and effective care.

The home has a small core staff team that provides consistent care to the children. Most staff hold the required level 3 diploma. Plans are in place for the remaining staff to be enrolled following successful probationary periods. When required, a small group of staff from one of the provider's other homes was seconded to this home to ensure that cover staff provided continuity of care to the children.

The manager has implemented a monthly auditing tool that enables her to maintain effective oversight of the service. This gives her an understanding of the strengths and weaknesses of the home.

A recommendation was raised at the last inspection around shortfalls in recruitment practice. Recruitment processes have not yet improved. One member of staff has been recruited and has worked in the home since the last inspection. The registered manager has not ensured that all required checks have been made. For example, a gap of six years in their employment history cannot be accounted for and managers have not considered requesting a good conduct certificate, given that the employee is from overseas.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
16/08/2022	Full	Requires improvement to be good
18/10/2021	Full	Requires improvement to be good
28/06/2021	Full	Inadequate
14/01/2020	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The registered person must recruit staff using recruitment procedures that are designed to ensure children's safety. The registered person may only—</p> <p>employ an individual to work at the children's home; or</p> <p>if an individual is employed by a person other than the registered person to work at the home in a position in which the individual may have regular contact with children, allow that individual to work at the home.</p> <p>The requirements are that—</p> <p>full and satisfactory information is available in relation to the individual in respect of each of the matters in Schedule 2. (Regulation 32 (1) (2)(a)(b) (3)(d))</p> <p>This specifically relates to ensuring that the registered person maintains good employment practice.</p>	12 April 2023

Children's home details

Unique reference number: 1244350

Provision sub-type: Children's home

Registered provider: Haven Care Group Limited

Registered provider address: Haven Care Group, Unit 6, Barberry Court,
Parkway, Centrum One Hundred, Burton-on-Trent DE14 2UE

Responsible individual: Emma Smith

Registered manager: Ansa Shafaq

Inspector

Kev Brammer, Social Care Inspector

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