

Compliance action taken for childcare provision

Ref: 314631/5328147

Date: 28 March 2023

Summary of outcome

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. At an announced inspection on 9 December 2022, we found that this provider was not meeting some of these requirements. We found that the provider had not notified Ofsted of a new director in the company. This is a breach. We also found that the provider did not manage children's behaviour in a suitable manner; staff do not complete or implement effective risk assessments; staff do not adequately supervise children while they are eating; they do not have an effective key person system to ensure children's care is tailored to their individual needs; and there are no suitable arrangements in place for the supervision, training and support for staff. Following this inspection, we served the provider with a Welfare Requirements Notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed by 9 January 2023:

ensure that there are clear expectations for children's behaviour and implement suitable behaviour management strategies, to help children understand and follow rules and boundaries, and use appropriate language

implement effective supervision arrangements for staff and provide access to appropriate training to ensure that they have a clear understanding of their roles and responsibilities and understand how to keep children safe

ensure children are adequately supervised while eating to prevent possible choking accidents

complete effective risk assessments and make sure they are followed by staff and children to ensure the safety of children and adults

provide Ofsted with the necessary information for the required suitability checks to be completed for new directors

implement an effective key person system so that each child's care is tailored to meet their individual needs, they are adequately supported during their time in the club and their wellbeing is fully promoted.

On 17 January 2023, we carried out a regulatory visit. The purpose of the visit was to check whether the provider had met the safeguarding and welfare actions raised at their last inspection. We found that the provider had implemented suitable behaviour management strategies to support children in understanding and following the rules. Training has been booked for staff to improve their knowledge of behaviour management. Staff supervisions had taken place, and training and development needs were identified to support staff in understanding their roles and responsibilities. Staff had made changes to the way in which meals are served. Children now remain seated while eating and are supervised closely by staff. Risk assessments have been updated and are carried out to ensure that children and adults remain safe in the setting. A key person system is in place, with a secondary key person available to provide support for children and parents. The owner has improved her knowledge of the information she must provide to Ofsted regarding suitability checks for adults linked with the setting.

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.