

## **Compliance action taken for childcare provision**

Ref: EY330787/5375460

Date: 22 March 2023

### **Summary of outcome**

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 14 February 2022, we carried out an inspection and found the provider was not meeting some of these requirements. The overall effectiveness of the provision was judged to be inadequate. The inspection report sets out the actions the provider was required to take to meet the requirements. Also, on 17 February 2023, we received concerns that the provider was not meeting some of the requirements.

On 6 March 2023, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions, raised at their last inspection. We found the provider had met some of the safeguarding and welfare actions but not others. The manager had improved staff's practice in relation to good health practices and deployment of staff. We found that staff caring for children with special educational needs and/or disabilities had a secure knowledge of their role. Staff had held individual meetings with parents to share information about children's learning and development.

Additionally, during the regulatory visit on 6 March 2023, we found new areas of concern. This means that the provider was not meeting other requirements as set out in the Statutory framework for the early years foundation stage. In relation to the new areas of concern we have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 20 March 2023:

make sure that sufficient, appropriately qualified staff are available at all times to meet requirements and ensure children's care needs are met

ensure that the key person system allows staff the time and support they need to plan securely for children's next steps in learning

set up effective systems to ensure that the manager receives appropriate support to enable them to fulfil their role in managing the setting effectively, including the completion of supervision, support, coaching and training for staff to promote the needs of children

ensure that the procedures for gaining permissions from parents where parental responsibility is shared are robust.

On 27 March 2023, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions. We had also received several further concerns. We found that the provider was meeting the required staff ratios, including those relating to qualifications. They had revised the key-person system and staff now have the time their need to plan appropriately for children's learning. We found that there were effective systems to provide the manager and staff with the support they need to fulfil their roles. This included time for the manager to complete individual meetings with staff to provide them with support, coaching and training. The provider had also revised their procedures for gaining permissions from parents where parental responsibility is shared. The provider is still registered with Ofsted.