

# SC069336

Registered provider: Prior's Court Foundation

Monitoring visit

Inspected under the social care common inspection framework

### Information about this children's home

The home is owned and run by a charitable organisation. It provides care for up to 67 children with autism spectrum disorder in 12 houses. 55 children were living in the home at the time of this visit.

There is an Ofsted-registered school within the extensive grounds. The organisation is also registered with the Care Quality Commission to provide residential homes for adults on the same site.

The inspectors only inspected the social care provision at this school.

**Inspection date: 25 January 2023** 

### This monitoring visit

This visit took place following Ofsted's receipt of a complaint about the residential provision. Inspectors also took the opportunity to review recent safeguarding notifications and review information received from the school's independent visitors.

Inspectors completed a detailed review of the received complaint as well as recent safeguarding incidents, allegations and notifications. Staff practice indicates a clear and effective approach to safeguarding. Managers with lead safeguarding responsibility ensure that investigations are thorough and any actions taken are prompt. Staff ensure that communication with placing social workers, Ofsted and parents is well documented and effective.

Inspectors reviewed the accident and injury records for the school. Staff maintain an online database that provides a sophisticated monitoring and oversight management system for managers. The health and safety team also retains oversight, specifically around any emerging themes or patterns.

Following any incidents with children that could result in personal injury, staff use a pre-emptive recording system to ensure that staff monitor children for any emerging marks, bruises or scratches. However, this inflates the statistics of the actual injuries



that are occurring, as many of these incidents do not result in any injuries to the child.

Leaders sometimes place a reliance on feedback from external safeguarding professionals when assessing whether allegations meet the thresholds for Ofsted notification. In some cases, this can result in safeguarding notifications to Ofsted being delayed. In one case, a threshold for notification had been met, but no notification had been submitted to Ofsted by managers.

Leaders face challenges with staffing sufficiency. Staff report less anxiety about the impact this has on children's safety and well-being. However, staff experience frustration around limitations on their ability to be able to do more extra-curricular activity with children, thereby enhancing their overall quality of life and school experience.

Overall, the school is still facing challenges with staffing sufficiency. Leaders continue to work hard to improve the situation with staffing and improve the school's retention of existing staff.

Staff continue to demonstrate dedication and a strong commitment to ensuring the well-being of children. Where incidents have prompted investigatory activity, the culture is open and non-defensive. Leaders and staff show a willingness to learn and develop their practice in response to any actions or recommendations made following investigations.

Following this visit, one new requirement and one new recommendation were raised. Requirements and recommendations from the previous inspection were not reviewed and will remain in this report for review at the next full inspection.

# **Recent inspection history**



Inspection date	Inspection type	Inspection judgement
03/05/2022	Full	Good
13/07/2021	Full	Good
25/06/2019	Full	Good
09/10/2018	Full	Good



# What does the children's home need to do to improve? Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date	
The registered person must notify HMCI and each other relevant person without delay if—	31 Jan 2023	
a child is involved in or subject to, or is suspected of being involved in or subject to, sexual exploitation;		
an incident requiring police involvement occurs in relation to a child which the registered person considers to be serious;		
there is an allegation of abuse against the home or a person working there;		
a child protection enquiry involving a child is instigated; or concludes (in which case, the notification must include the outcome of the child protection enquiry); or		
there is any other incident relating to a child which the registered person considers to be serious. (Regulation 40 $(4)(a)(b)(c)(d)(e)$ )		
The registered person must ensure that all employees—	31 Aug 2023	
receive practice-related supervision by a person with appropriate experience; and		
have their performance and fitness to perform their roles appraised at least once every year. (Regulation 33 (4)(b)(c))		



#### Recommendations

- The registered person should ensure that the quality of delivery and recording of staff debriefs following incidents is consistent. This ensures that staff have an opportunity to reflect on and learn from incidents and adapt practice where necessary. ('Guide to the Children's Homes Regulations, including the quality standards', page 49, paragraph 9.59)
- The registered person should ensure that those with a leadership and/or management role are visible and accessible to staff and able to deliver their leadership and/or management responsibilities. In particular, the registered manager should ensure that management plans are consistently shared and embedded across the service. ('Guide to the Children's Homes Regulations, including the quality standards', page 52, paragraph 10.7)
- The registered person should ensure that recruitment, supervision and performance management of staff safeguard children and minimise potential risks to them. In particular, the registered person should ensure that the reasons that agency staff have left prior jobs are explored and recorded. ('Guide to the Children's Homes Regulations, including the quality standards', page 61, paragraph 13.1)
- The registered person should ensure that staff are familiar with the home's policies on record-keeping and understand the importance of careful, objective and clear recording. In particular, the registered person should ensure that where there are clear internal guidelines for maintenance and completion of records, these are adhered to. ('Guide to the Children's Homes Regulations, including the quality standards', page 62, paragraph 14.4)

### Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.



### Children's home details

**Unique reference number:** SC069336

**Provision sub-type:** Residential special school

**Registered provider:** Prior's Court Foundation

Responsible individual: Michael Robinson

Managers (awaiting registration): Matthew Phelps & Lisa Pothecary

# **Inspectors**

Peter Jackson, Social Care Inspector Ms Anne-Marie Davies, Social Care Inspector



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