

Compliance action taken for childcare provision

Ref: 2538271/5377097

Date: 7 March 2023

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundationstage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 17 February 2023, we received concerns that the provider was not meeting some of these requirements. We liaised with other agencies to discuss the concerns.

On 6 March 2023, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We have issued actions for the provider to take. The provider will be able to give parents further information about this. We also found that the provider had failed to notify Ofsted of allegations made against a member of staff which is a requirement of their registration.

Actions needed by 17 March 2023:

- ensure staff respond appropriately to possible allegations of abuse or harm, following the setting's policy and procedures
- ensure written complaints are fully investigated and complainants notified of the outcome within 28 days of having received the complaint.

The provider responded satisfactorily to the actions. They have reviewed the policy and procedures for allegations against staff and revised the complaints policy. They have ensured all staff are aware of the updated documents and are familiar with the procedures to follow.

The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.