

Complaint about childcare provision

Ref: EY484255/5385156

Date: 8 March 2023

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 27 February 2023 the provider notified us of a significant event relating to children's health. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of significant events relating to children's food and drink and health and safety.

On 3 March 2023 and 7 March 2023 we carried out regulatory telephone calls. We found the provider was not meeting some of the requirements and had taken immediate action to put this right. Having reviewed the procedures to support children with specific health needs the provider introduced several measures. The provider revised the arrangements for mealtimes, worked in partnership with parents and the school head teacher.

The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).