

# 1226977

Registered provider: Moonreach Limited

Assurance inspection

Inspected under the social care common inspection framework

## Information about this children's home

The home provides care for up to two children with social and/or emotional difficulties. A private company owns and manages this home. There are currently two children living at the home.

The manager registered with Ofsted in August 2022.

**Inspection date:** 25 January 2023

**Date of last inspection:** 12 July 2022

**Judgement at last inspection:** requires improvement to be good

**Enforcement action since last inspection:** none

## Information about this inspection

At this inspection, the inspector evaluated:

- the care of children
- the safety of children
- the effectiveness of leaders and managers.

Inspectors have looked closely at the experiences and progress of children, using the social care common inspection framework. This assurance inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

## Findings from the inspection

We did not identify any serious or widespread concerns in relation to the care or protection of children at this assurance inspection.

### The care of children

There is now a consistent staff team, and this has had a positive effect on children. The staff have regular key-work sessions with children and tailor these sessions to children's current behaviours, their health needs, personal goals and plans for their future.

Staff support children to engage in a variety of activities. As a result, children are learning how to build and maintain positive relationships with each other and with staff.

Staff support children to access education. The registered manager is proactive in communicating with educational provisions to ensure the best outcomes for children. For one child, this has resulted in a blended approach, allowing the child to develop independence skills alongside their education.

Children's physical and emotional health are prioritised. Staff help children to attend both regular and specialist appointments. This shows effective partnership working for best outcomes and good quality of care for children.

### The safety of children

Leaders and managers ensure that safeguarding incidents and allegations are dealt with appropriately. The registered manager works with external agencies, including reporting notifiable events to Ofsted. Staff can demonstrate that they understand their safeguarding responsibilities.

Children's risk plans are improved. Staff have sufficient information to reduce risks for children and understand the children's current vulnerabilities.

Incidents where children go missing from the home are managed well, and staff take prompt action to ensure children return to the home as safely and swiftly as possible. However, one child's plans did not reflect important information that emerged from an incident that could support staff when supporting any future incidents.

Managers and staff proactively advocate for children to ensure that they are accessing the resources and support that they need to meet their emotional needs. This has resulted in children having access to targeted support in relation to self-harming behaviour. Consequently, self-harm incidents are managed well by staff, and children feel supported.

## **The effectiveness of leaders and managers**

The registered manager has effective systems and oversight of the home to monitor the quality of care provided to the children. However, there is a gap in monitoring by senior leaders when the manager is absent from the home.

There is sufficient staff to care for the children and their current needs. The team continues to develop, and it is helped by a clear induction and regular supervision.

External monitoring is occurring. However, this is being discussed between leaders and managers to ensure that it is a positive process and supports the development of the home and quality of care provided to the children.

The registered manager has updated policies that refer to allegations against staff to ensure this reflects effective safeguarding practice to protect children.

The registered manager works with professionals to ensure effective planning is in place when children move on from the home.

The registered provider has met all the requirements made at the last inspection.

## Recent inspection history

<b>Inspection date</b>	<b>Inspection type</b>	<b>Inspection judgement</b>
12/07/2022	Full	Requires improvement to be good
14/09/2021	Full	Good
04/12/2019	Full	Good
11/02/2019	Full	Good

## **What does the children's home need to do to improve? Recommendation**

- The registered provider should ensure that any changes to how the adults should respond to risk are updated in written risk assessments. ('Guide to the Children's Homes Regulations, including the quality standards', page 42, paragraph 9.5)

## Children's home details

**Unique reference number:** 1226977

**Provision sub-type:** Children's home

**Registered provider:** Moonreach Limited

**Registered provider address:** 4 Dane John Works, Gordon Road, Canterbury,  
Kent CT1 3PP

**Responsible individual:** Fern Cowie

**Registered manager:** Rebecca Houghton

## Inspector

Rebecca Fisher, Social Care Inspector

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