

## **Compliance action taken for childcare provision**

Ref: EY321415/5329921

Date: 2 February 2023

### **Summary of outcome**

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 16 December 2022, we received concerns that the provider was not meeting some of these requirements.

On 4 January 2023, we carried out an inspection and found the provider was not meeting some of these requirements.

The overall effectiveness of the provision was judged to be inadequate. The inspection report sets out the actions the provider was required to take to meet the requirements. The report and inspection outcome will be published in due course. Following the inspection we served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 10 January 2023:

- ensure all staff working with children have a good knowledge and understanding of how to keep children safe
- implement effective risk assessments of all areas used by children and take steps to ensure children are not exposed to risk and are kept safe.

Actions needed by 25 January 2023:

- ensure there are systems in place to meet the individual needs of all children including children with special educational needs and/or disabilities
- ensure that the premises and equipment are organised in a way that meets the needs of all children, ensuring there is sufficient space for the number of children being cared for
- ensure that adult child ratios are met
- ensure adults are deployed appropriately so that children are adequately supervised and

their needs are met.

We suspended the provider's registration on 4 January 2023 because we believed children may be at risk of harm. Suspension allows time for the provider to take steps to reduce or eliminate the risk of harm to children. The provider has a right to appeal against a suspension. The provider may not provide childcare for which registration is required while the suspension is in place and may commit an offence if they do so.

On 12 January 2023, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions with the end date of 10 January 2023, that were raised in the welfare requirements notice following the last inspection. We found the provider had taken sufficient measures to address these actions.

The provider has developed effective risk assessments and now demonstrates a secure knowledge of how to keep children safe. The provider understands how to identify hazards and risks and has taken significant steps to improve the safety of the environment for children.

On 13 January 2023, we lifted the suspension because the provider had taken appropriate action to deal with the matter that led to the suspension. We are satisfied that the identified risk of harm to children has been removed and will continue to monitor the ongoing welfare requirement actions set.

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Actions needed by 10 January 2023:

- 1) ensure all staff working with children have a good knowledge and understanding of how to keep children safe
- 2) implement effective risk assessments of all areas used by children and take steps to ensure children are not exposed to risk and are kept safe.

Actions needed by 25 January 2023:

- 1) ensure there are systems in place to meet the individual needs of all children including children with special educational needs and/or disabilities
- 2) ensure that the premises and equipment are organised in a way that meets the needs of all children, ensuring there is sufficient space for the number of children being cared for
- 3) ensure that adult child ratios are met
- 4) ensure adults are deployed appropriately so that children are adequately supervised and their needs are met.

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The provider has developed effective risk assessments and now demonstrates a secure knowledge of how to keep children safe. The provider understands how to identify hazards and risks and has taken significant steps to improve the safety of the environment for children.

On 13 January 2023, we lifted the suspension because the provider had taken appropriate action to deal with the matter that led to the suspension. We are satisfied that the identified risk of harm to children has been removed and will continue to monitor the ongoing welfare requirement actions set.

On 31 January 2023, we carried out a second regulatory visit. The focus of this visit was to check whether the provider had met the safeguarding and welfare actions with the end date of 25 January 2023, that were raised in the welfare requirements notice following the last inspection. We found the provider had taken sufficient measures to address these actions.

The provider has developed the key worker system. All staff have a clear understanding of their role and responsibilities. They know their children well and can discuss next steps of learning and development. The provider has implemented new resources and strategies to support all children, particularly those with special educational needs/and or disabilities. Staff are deployed effectively across the provision, ensuring ratios are maintained and children are supervised successfully.

Additionally, during the regulatory visit on 31 January 2023, we found new areas of concern. This means that the provider was not meeting other requirements as set out in the Statutory framework for the early years foundation stage.

On 1 February 2023, we have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed by 3 February 2023:

- improve the hygiene of mealtimes and snack time procedures, to prevent cross contamination and the spread of infection.

We will monitor the provider's response to ensure the action is successfully completed.

On 10 February 2023, we carried out a regulatory telephone call. The focus of the call was to check whether the provider had met the safeguarding and welfare action raised with an end date of 3 February 2023, that were raised in the welfare requirements notice following the last regulatory visit. We found the provider had taken sufficient measures to address these actions.

The provider has improved their organisation of mealtimes and implemented new hygiene practises to fully support the children. The provider has purchased new highchairs and extended seating areas to ensure there is a designated area for children to eat, which is clean and safe. The provider fully understands the risks around cross contamination and how to manage these effectively.

We are satisfied the provider has met the safeguarding and welfare actions raised. The

provider is still registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).