

# 1234317

Registered provider: Your Chapter Limited

Monitoring visit

Inspected under the social care common inspection framework

## **Information about this children's home**

A private company owns and runs the home, offering short- to medium-term care for up to six children aged from 11 to 17 years. The children may have experienced trauma and exploitation and may also have emotional and/or social difficulties.

The home has a registered manager. There were three children living at the home at the time of the visit.

**Inspection date:** 7 December 2022

## **This monitoring visit**

The purpose of this monitoring visit was to review the progress and actions taken to meet the compliance notices that Ofsted had previously issued. The compliance notices, under regulations 12 and 13, focused on the day-to-day management of the home and the organisation's accountability in managing children's known risks.

The introduction of a new responsible individual, coupled with the registered manager's return to his role, has reinstated a sense of organisation and structure in the home. However, one child's brief spell at the home was characterised through poor planning in the referral stages. In response, the responsible individual has overseen a 'lessons learned' review. The review's findings have highlighted what action the manager should take to reduce the likelihood of other children experiencing similar disruption in the future.

The manager and responsible individual have implemented better systems that will promote staff accountability, staff development and management oversight. Additionally, the manager has a plan to undertake all his staff's supervisions. Once the manager has embedded these systems, they are likely to improve the management oversight of the home.

Staff are clear on what the manager expects from them when responding to the risks associated with some of the children's behaviours. The manager has implemented improved systems that recognise, respond to and review risks. This has improved staff confidence and helps to better protect the children.

Management oversight following incidents involving children has improved. The manager challenges his staff to reflect and learn from incidents. The manager's evaluation of incidents is clear and there are debriefs with staff and children. This practice promotes a culture of learning, which helps to reduce the likelihood of reoccurring incidents.

The responsible individual has bolstered the referral process that promotes clear lines of accountability in the wider organisation. The revised referral process allows for better scope to prepare and plan for new children entering the home. Although this is not yet tested, it is more likely to improve the prospect of children experiencing stability.

The organisation expects the manager to evidence how he plans to respond to the independent visitor's recommendations. Within this process, the manager will seek input from his team. This promotes better collaboration and accountability around improving the care of the children who live at the home.

The responsible individual has implemented a clear plan to support the manager and his deputy. The implementation of the plan, albeit in its infancy, has already yielded positive outcomes for the management team. The manager feels energised and confident about undertaking his role. As a result, there is a sharper focus on delivering a better standard of care for the children.

## Recent inspection history

| Inspection date | Inspection type | Inspection judgement            |
|-----------------|-----------------|---------------------------------|
| 10/05/2022      | Full            | Requires improvement to be good |
| 06/01/2022      | Interim         | Declined in effectiveness       |
| 25/05/2021      | Full            | Requires improvement to be good |
| 03/02/2020      | Full            | Inadequate                      |

## What does the children's home need to do to improve?

### Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

| Requirement  | Due date        |
|--|-----------------|
| <p>The care planning standard is that children—</p> <p>receive effectively planned care in or through the children's home; and</p> <p>have a positive experience of arriving at or moving on from the home.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that arrangements are in place to—</p> <p>ensure the effective induction of each child into the home;</p> <p>plan for, and help, each child to prepare to leave the home or to move into adult care in a way that is consistent with arrangements agreed with the child's placing authority;</p> <p>that each child's relevant plans are followed.</p> <p>(Regulation 14 (1)(a)(b) (2)(b)(i)(iii)(c))</p> | 15 January 2023 |

### Recommendation

- The registered person should support staff to be ambitious for every child in the home and to gain skills and experience that enable them to actively support each child to achieve their potential. To ensure that staff understand and can meet each child's needs, in line with their responsibilities, the registered person themselves will need to have a high level of understanding of the needs of the children in their care. The registered person needs to effectively use the supervision process with staff to achieve this aim ('Guide to the Children's Homes Regulations, including the quality standards', page 52, paragraph 10.5)

## **Information about this inspection**

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

## Children's home details

**Unique reference number:** 1234317

**Provision sub-type:** Children's home

**Registered provider:** Your Chapter Limited

**Registered provider address:** 3 Hobart House, Oakwater Drive, Cheadle Royal Business Park, Cheadle, Cheshire SK8 3SR

**Responsible individual:** Sharron Edwards

**Registered manager:** Sabur Khan

## Inspector

Steve Guirey, Social Care Inspector

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