

## **Compliance action taken for childcare provision**

Ref: EY499945/5264758

Date: 13 January 2023

### **Summary of outcome**

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 22 September 2022, we received a notification from the provider of a serious accident, illness or injury to a child in their care at their other registered setting and of the action taken.

On 28 September 2022, we carried out an unannounced regulatory visit to this setting. We found that the provider was not meeting some of the requirements and they took immediate action to put some of these right at the visit. They ensured that the identified risks were removed. Furthermore, they reviewed the procedures to ensure hygiene practices are robustly implemented to reduce the risk of germs spreading and to protect children's health. This included the babies' milk preparation area, children washing hands, nappy change areas and sleeping arrangements.

We served a welfare requirements notice regarding the other requirements. This is a legal notice that requires the provider to take the action below within the timescales set out. The provider will be able to give parents further information about this.

Action needed by 13 October 2022:

- ensure arrangements are in place to support staff to understand and respond appropriately to signs of possible abuse and neglect and to ensure they make accurate recordings of such concerns.

On 14 October 2022, we carried out a regulatory visit to check whether the provider had met the safeguarding and welfare action raised. We found that the provider had ensured that staff fully understood how to identify and respond to any concerns about a child's welfare. However, we also found that the provider was not meeting some other requirements and we served another welfare requirements notice. The provider will be able to give parents further information about this.

Actions needed by 4 November 2022:

- ensure the premises and equipment are clean and fit for use, particularly with respects to

the milk preparation area

- ensure appropriate arrangements are in place to support staff to consistently implement policies and procedures, especially with regards to risk assessment.

On 4 January 2023, we carried out a further regulatory visit to check whether the provider had met the safeguarding and welfare actions raised at the last visit. We found the provider had reviewed the risk assessment procedures and had trained staff in how to implement these effectively. Changes have been made to the milk preparation area and to the systems for preparing milk for babies. The provider has also trained staff in how to follow these new procedures.

We are satisfied with the action taken by the provider. The provider is still registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).