

Compliance action taken for childcare provision

Ref: EY555282/5321689

Date: 11 January 2023

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 5 December 2022, we carried out an inspection and found the provider was not meeting some of these requirements.

The report and inspection outcome will be published in due course. Following the inspection, we served a welfare requirement notice on 8 December 2022. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 19 December 2022:

- ensure staff have a clear knowledge about how to raise concerns for a child's welfare, and know the procedures to follow in the event of allegations being raised
- ensure the key person arrangements are effective in building a relationship with children's parents
- ensure there are effective systems in place so that staff working unsupervised with children, have appropriate qualifications, training, skills, and knowledge, to carry out their roles and responsibilities
- ensure there is a named deputy who is capable and qualified to take charge in the manager's absence
- implement appropriate procedures to promote the good health of children, including their oral health
- ensure all necessary steps are taken to prevent the spread of infection
- ensure the premises are suitable, this specifically refers to the monitoring of temperatures in the setting to support children's health and well-being

- ensure all reasonable steps are taken to ensure children are not exposed to risk.

On 9 January 2023, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the welfare actions raised at their last inspection.

We found the provider had taken appropriate measures to meet all of the actions. The staff team have attended safeguarding training which has helped to improve their knowledge and understanding of their roles and responsibilities. Staff are now clear of procedures to follow if there are concerns about a child's welfare. They know the settings policy and procedures in relation to allegations against staff. The provider is in the process of continuing to develop the key person arrangements to ensure these are more effective in building relationships with parents. The provider is working with the local authority to embed these practices. The provider has employed more qualified staff to help ensure there is always sufficient qualified staff working with children. This has also helped to ensure there is always a named deputy to have oversight of the setting in the absence of the manager.

The provider has improved arrangements for personal hygiene. All bathrooms and the hand washing facility in the garden, now have appropriate soap and hand drying facilities available to children. Discussions have taken place with staff to ensure they implement supportive measures to teach children how to manage their personal care, so their health is safeguarded. This includes safe procedures to help children brush their teeth. During the visit temperatures in the nursery and sleep rooms were observed to be comfortable. Thermometers are in place, and staff regularly check the temperatures of the environments to help ensure these are comfortable and safe for children.

The provider is still registered with Ofsted.