

1259178

Solid Global Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home provides care for two children who are affected by mental ill health. It is owned and operated by a small private company.

The registered manager resigned in January 2022. A new manager has been appointed and has applied to register with Ofsted.

Inspection date: 9 November 2022

This monitoring visit

The home was judged inadequate at the full inspection on 20 and 21 September 2022. Due to the concerns identified during the inspection, Ofsted issued three compliance notices under the Children's Homes (England) Regulations 2015. These were in relation to regulation 6 (the quality of care standard), regulation 13 (the leadership and management standard) and regulation 32 (fitness of workers). In addition, a notice restricting accommodation was issued for a second time, following concerns raised at monitoring visits on 6, 8 and 17 August 2022.

The purpose of this visit was to review the progress made against the three compliance notices and adherence to the notice restricting accommodation. The inspector found that the three compliance notices have been met and the notice restricting accommodation has been adhered to.

Since the full inspection, the child living in the home has moved to another home. No further children have been admitted.

Managers and staff have received face-to-face training in medication, behaviour management, self-harm and safeguarding. In addition, managers have reviewed staff's learning and development needs and are providing additional training to meet these needs. This includes staff learning more about the home's therapeutic model

of care. As a result, staff have the knowledge to support children in line with the home's statement of purpose.

Managers now have effective systems to monitor staff training. They have reviewed staff competencies following training. Records of team meetings and individual staff supervision demonstrate that staff's knowledge and skills are assessed by managers. Recent meetings have explored staff's understanding of how to communicate appropriately with children, the importance of children's routines and boundaries, how to assess and manage risk and safeguarding procedures. Managers have also reviewed care planning processes and improved systems are now in place in preparation for new children moving in.

Managers have rectified shortfalls in safer recruitment practice. Managers have implemented a recruitment policy and checklist to enable them to maintain an accurate record of their safer recruitment of staff. This helps to ensure that only safe and suitable people are employed to work with children.

Staff have received an annual review of their performance. This has enabled the manager to understand where staff's strengths and areas for improvement are.

The responsible individual is also a clinical psychiatrist and sometimes provides clinical input to children living at the home. Managers have clear processes to implement to ensure that they get agreement from placing authorities for the provision of any therapy, assessment and treatment in the home. Should the responsible individual provide clinical input, there is also a process for him to follow to secure independent oversight of this input. Implemented fully, these systems will help to promote children's health and welfare.

The statement of purpose has been reviewed by the manager and now includes details of the therapeutic input available. This document is now up to date and reflects the care provided at the home.

Managers have ensured that the environment is safe and free from hazards. A system is in place for maintaining health and safety checks. A recent refurbishment has been undertaken to rectify previous shortfalls.

The manager has taken steps to address the compliance notices and requirements issued at the previous inspection. Systems are now in place to ensure that children can be supported in line with their care plans and staff have the skills, knowledge and ability to work with children. The manager has systems in place to help them maintain better oversight of the care to be provided to children.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
20/09/2022	Full	Inadequate
01/06/2021	Full	Good
28/09/2018	Interim	Not judged
05/06/2018	Full	Inadequate

What does the children’s home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children’s Homes (England) Regulations 2015 and the ‘Guide to the Children’s Homes Regulations, including the quality standards’. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The registered person must complete a review of the quality of care provided for children (“a quality of care review”) at least once every 6 months.</p> <p>In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating—</p> <p>the feedback and opinions of children about the children’s home, its facilities and the quality of care they receive in it</p> <p>The system referred to in paragraph (2) must provide for ascertaining and considering the opinions of children, their parents, placing authorities and staff. (Regulation 45 (1) (2)(b) (5))</p> <p>This relates to obtaining feedback from children and key people and using this to bring about improvement in the quality of care provided at the home.</p> <p>This requirement was raised at the previous inspection. The end date has not yet passed and so will be reviewed at the next inspection.</p>	<p>31 December 2022</p>

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children’s home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1259178

Provision sub-type: Children's home

Registered provider: Solid Global Limited

Registered provider address: Suite G, Eldon House, 24 Central Square, High Street, Erdington, Birmingham, West Midlands B23 6RY

Responsible individual: Octovus Muchemenye

Registered manager: Post vacant

Inspector

James Tallis, Social Care Inspector

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