

Compliance action taken for childcare provision

Ref: 251435/5274802

Date: 4 January 2023

Summary of outcome

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 10 October 2022 the provider notified us of a significant incident. The notification means that the provider met their legal responsibility as set out in the 'Statutory framework for the early years foundation stage' to notify us of any significant event which is likely to affect the suitability of the early years provider or any person who cares for, or is in regular contact with, children on the premises to look after children.

We carried out regulatory a telephone call to the provider on 19 October. We found that the provider was not meeting other requirements as set out in the Statutory framework for the early years foundation stage. We served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out.

We asked the provider to carry out the following actions by 4 November 2022:

- ensure that staff supervise children at all times and know where they are at all times to make sure that they do not come to harm
- ensure that the lead practitioner for safeguarding understands and recognises when and how to share information with relevant agencies to safeguard children and that a suitable policy is followed where there are concerns, including promptly sharing information with other agencies
- gain a suitable understanding of, and regard to, the government's statutory guidance 'Working Together to Safeguard Children'
- ensure that all staff receive appropriate guidance, training and support to give them a clear understanding of their roles and responsibilities.

On 9 November 2022, we carried out a regulatory visit. The focus of the call/visit was to check whether the provider had met the safeguarding and welfare actions.

We found that the provider had reorganised how they arrange staffing and outdoor play to ensure better levels of supervision for children. They had booked key staff on to relevant safeguarding training and begun to improve their own knowledge. Key responsibilities for staff were established and assigned to ensure that all staff understand their roles and

responsibilities.

Additionally, during regulatory visit on 9 November 2022., we found new areas of concern. This means that the provider was not meeting other requirements as set out in the Statutory framework for the early years foundation stage.

We issued a notice to improve asking the provider to take the following action by 14 December 2022:

- make suitable arrangements for all staff to receive effective supervision, offering them support, coaching and training and promoting the interests of children.

The provider has responded to the action set. They now demonstrate that they have a suitable programme for staff supervision in place.

We are satisfied with the action taken.

The provider will be able to give parents further information about this.

The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.