

## **Complaint about childcare provision**

Ref: EY433050/5321731

Date: 29 December 2022

### **Summary of outcome**

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 04 December 2022, we received concerns that the provider was not meeting some of these requirements.

Suffolk fire and rescue made a visit to the setting and on 22 December 2022 we carried out a regulatory telephone call. We found the provider was not meeting some of the requirements and had taken action to put this right. Following advice from Suffolk fire and rescue, the industrial waste bin has been moved to ensure that it is not hindering the fire exit.

The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

### **Publication of complaints**

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).