

Complaint about childcare provision

Ref: 218515/4983962

Date: 21 July 2022

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 9 December 2021, we received concerns that the provider was not meeting some of these requirements. We have received several concerns since that date relating to serious safeguarding matters.

We suspended the provider's registration on 28 April 2022 because we believed children may be at risk of harm.

On 6 July 2022, we carried out a regulatory visit. We found serious concerns of a safeguarding nature which suggest children are at risk of harm. As a result, we are taking steps to cancel the provider's registration. The provider objected to our intention to take these steps and this was not upheld. We have now cancelled the provider's registration and they are no longer registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).