

Inspection of Tendercubs Preschool and Day Nursery

284 Porters Avenue, DAGENHAM, Essex RM8 2EQ

Inspection date: 21 October 2022

Overall effectiveness	Good
The quality of education	Good
Behaviour and attitudes	Good
Personal development	Good
Leadership and management	Good
Overall effectiveness at previous inspection	Good



What is it like to attend this early years setting?

The provision is good

Children develop strong relationships with staff and other children. They settle in quickly, demonstrating that they feel secure and safe. Staff use lots of language to develop children's speech. They introduce key words to the babies, as they explain what they are doing. For example, babies learn to mix the spaghetti in the water tray and explore the different textures. Older children enjoy repeating key phrases in stories and babies copy actions they have observed when singing songs and rhymes.

There is a good range of activities provided for the children, both indoors and outdoors. This enables children to get access to a wide range of learning. For example, children explore the properties of sand and learn about its consistency. They problem solve as they use different-sized equipment to fill each container. Children learn to take turns and share the sand equipment. They develop their mathematical skills as they count each spoonful and find out about different size measures, such as 'full', 'empty', 'heavy' and 'light'.

Staff offer children lots of praise and are very positive role models. They give clear explanations about expected behaviour. This encourages children to behave well and enables them to understand what is expected of them and develop confidence.

What does the early years setting do well and what does it need to do better?

- Staff regularly observe children in their play and make regular assessments of children's progress and development. Gaps in children's learning are identified early and plans are put in place to address these.
- Parents describe how daily conversations in the nursery with their child's key person, along with termly parents' meetings and the online information is extremely valued. This enables parents to see their child's progress and to fully support their child's learning at home. For example, the nursery often sends ideas for home learning to parents, and children bring in pictures of their experiences from home to share. This promotes consistency of care for children.
- Leaders think about children's learning needs and interests when planning the curriculum. They have considered the impact of the pandemic on children and identified areas that they most need support, such as by providing lots of language activities to help develop early speech and communication skills.
- The special educational needs coordinator has an in-depth understanding of how to identify and support children with special educational needs and/or disabilities (SEND). She regularly liaises with the local authority advisers to coordinate additional support for children with SEND.
- Children who speak English as an additional language are supported very well.

 Management use all the knowledge obtained from parents to carefully match



- children to bilingual key workers. In the main, this helps to ensure that children make good progress. However, sometimes, staff's use of questioning does not consistently give children time and full support to extend their thinking skills.
- Arrangements for staff's continuous development are very effective because measures are put into place to monitor staff performance. This helps to identify where they can improve skills and knowledge. The manager fully supports and promotes training and development, and encourages staff to go to university.
- Older children develop good independence skills to help them be ready for school. For example, two-year-olds find their peg and hang up their coat when asked by staff. Pre-school children learn to follow good hygiene practices and can wipe their own nose and put the tissue in the bin. Babies feed themselves with support from staff. However, children are not always given the opportunity to make early choices and build on their early independence skills, such as when choosing their fruit or drink during snack time.
- Children behave very well. Staff implement good strategies to encourage children to manage their own behaviour and feelings.
- Children's physical skills are well supported. For example, children have great pleasure in racing together round the outdoor area on bicycles and scooters and climbing up the slide. This helps supports their coordination. The provider is committed to the ongoing improvements of the nursery. Recent additional funding obtained was used to develop a new, sensory, soft playroom, to help towards closing gaps in children's learning and development.

Safeguarding

The arrangements for safeguarding are effective.

Children's safety and well-being are given the highest priority. The manager and staff regularly update their safeguarding and child protection training. Staff are confident in recognising the signs of abuse. Staff know the procedures to follow to report a concern regarding a child's well-being, including whistle-blowing, and are aware of keeping children safe online. Regular risk assessments of the premises are carried out to ensure that it is safe and secure. Suitable recruitment procedures are in place to ensure that all people working with children are suitable to do so. In addition, staff carry out mandatory training, such as first-aid training.

What does the setting need to do to improve?

To further improve the quality of the early years provision, the provider should:

- strengthen staff's questioning techniques to help challenge children's learning even further
- provide babies with opportunities to make their own choices throughout the day, to develop their independence and confidence.



Setting details

Unique reference number EY464900

Local authority Barking and Dagenham

Inspection number 10236221

Type of provision Childcare on non-domestic premises

Registers Early Years Register, Compulsory Childcare

Register, Voluntary Childcare Register

Day care type Full day care

Age range of children at time of

inspection

0 to 9

Total number of places 48 **Number of children on roll** 67

Name of registered person

Olugbenga Abraham & Morayo Abraham

Partnership

Registered person unique

reference number

RP528434

Telephone number 0208 127 7274

Date of previous inspection 5 January 2017

Information about this early years setting

Tendercubs Preschool and Day Nursery registered in 2013. It is located in Dagenham, in the London Borough of Barking and Dagenham. The nursery opens Monday to Friday, from 7.30am until 6.30pm, all year round. It also offers a breakfast club from 7.30am until 9am and an after-school club from 3pm until 6pm. The nursery employs 10 members of staff, all of whom hold appropriate early years qualifications, including one staff member with qualified teacher status. The provision provides funded early years education for children aged two, three and four years.

Information about this inspection

Inspector

Fmma Mizzi



Inspection activities

- This was the first routine inspection the provider received since the COVID-19 pandemic began. The inspector discussed the impact of the pandemic with the provider and has taken that into account in her evaluation of the provider.
- The inspector and manager undertook a learning walk of the setting and discussed the intent and implementation of the curriculum.
- The inspector reviewed comments by parents about their experiences of care, education and involvement at the setting.
- The inspector viewed the provision and discussed the safety and suitability of the premises.
- The manager and inspector held discussions to assess the effectiveness of safeguarding processes, self-evaluation and training.
- The inspector and manager carried out a joint observation of practice.

We carried out this inspection under sections 49 and 50 of the Childcare Act 2006 on the quality and standards of provision that is registered on the Early Years Register. The registered person must ensure that this provision complies with the statutory framework for children's learning, development and care, known as the early years foundation stage.

If you are not happy with the inspection or the report, you can complain to Ofsted.



The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for looked after children, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit www.nationalarchives.gov.uk/doc/open-government-licence/, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk

This publication is available at https://reports.ofsted.gov.uk/.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: http://eepurl.com/iTrDn.

Piccadilly Gate Store Street Manchester M1 2WD

T: 0300 123 1231

Textphone: 0161 618 8524 E: enquiries@ofsted.gov.uk W: www.gov.uk/ofsted

© Crown copyright 2022