

Compliance action taken for childcare provision

Ref: EY311395/5262960

Date: 28 September 2022

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage (EYFS), which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 23 September 2022, the provider notified us that an accident had taken place at the setting. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of any serious accident, illness or injury to any child while in their care. On 26 September 2022, we also received concerns that the provider was not meeting some of the requirements.

On 27 September 2022, we carried out a regulatory telephone call. We found the provider was not meeting some of the requirements. We have issued actions for the provider to take within the timescales set out. The provider will be able to give parents further information about this. In addition, we identified that the provider had failed to notify Ofsted of a change to the manager, which is a requirement of the EYFS. The provider is still registered with Ofsted.

Actions needed by 18 October 2022:

- ensure that there is an effective safeguarding policy and procedure that is implemented and followed by all staff to safeguard children
- implement an effective key-person system to ensure that every child's care is tailored to meet their individual needs; help the child become familiar with the setting, offer a settled relationship for the child and build a relationship with their parents
- ensure that parents and/or carers are made aware of any accident or injury sustained by the child on the same day as, or as soon as reasonably practicable after, and of any first aid treatment given.

We will monitor the provider's response to ensure the actions are successfully completed.

On 7 October 2022, the provider responded to the actions issued. We found that the provider has updated their safeguarding policy, refreshed staff knowledge and understanding of the policy, including additional training. They have amended their key-person system to ensure that staff and parents communicate more regularly and more

effectively to meet the individual needs of all children. The provider has made changes to their first-aid policy, including how accidents are recorded and shared with parents and what, if any, treatment has been provided.

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.