

## Compliance action taken for childcare provision

Ref: 509562/5255125

Date: 9 November 2022

## Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 28 September 2022, we carried out an inspection and found the provider was not meeting some of these requirements. The overall effectiveness of the provision was judged to be inadequate. The inspection report sets out the actions the provider was required to take to meet the requirements.

On 11 October 2022, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions and learning and development actions, raised at their last inspection. We found the provider had met some of the safeguarding and welfare actions but not others. The key person system was used to support the care needs of children, and to build relationships with parents and carers. Staff caring for children had a greater understanding of the needs of children with SEND to meet their needs. The provider had taken action to ensure that all documentation was accessible and available for inspection. However, we have served another welfare requirements notice. The provider will be able to give parents further information about this.

Actions needed by 2 November 2022:

- ensure that all persons with governance and oversight understand their roles and responsibilities
- ensure all staff receive training about the safeguarding policy and procedure, so that they gain a confident understanding of how to recognise and respond to any concerns about and report these in a timely manner
- implement effective oversight and monitoring of the provision to continually review and swiftly address any areas for improvement
- ensure that systems for recruitment and establishing the suitability of staff and volunteers to have contact with children are robust and effective, including obtaining references for all staff and volunteers
- implement effective induction procedures, to ensure that all staff, including the manager



have a clear understanding of their roles and responsibilities

- ensure all staff, including the manager, receive effective support, coaching and training to fulfil their roles and identify and target weaker aspects of knowledge and improve their personal effectiveness
- ensure that there is a named, competent deputy manager who is capable of leading the nursery in the manager's absence
- ensure that Ofsted is provided with the necessary information to carry out suitability checks on all members of the registered body.

On 8 November 2022, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions raised. The provider responded to the actions set. We found that the provider and her staff had improved their knowledge and understanding of child protection procedures and now fully understands their responsibilities. The provider and staff have completed training and reviewed the process and procedures they follow for safe recruitment of staff and volunteers, to ensure the suitability of those who take lead roles in the nursery. The provider has implemented supervision for all staff, including leaders and managers, to ensure that they know how to fulfil their roles and responsibilities.

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted

## **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years.



For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.