

Compliance action taken for childcare provision

Ref: EY493609/5244280

Date: 13 October 2022

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 24 August 2022, we carried out an inspection and found the provider was not meeting some of these requirements.

The overall effectiveness of the provision was judged to be inadequate. The inspection report sets out the actions the provider was required to take to meet the requirements.

On 21 September 2022, we carried out a regulatory visit. The focus of the call/visit was to check whether the provider had met the safeguarding and welfare actions raised at their last inspection.

On 21 September 2022, we found the provider had met some of the safeguarding and welfare actions but not others.

We found that the provider has now implemented effective strategies to manage children's behaviour in an appropriate way. There are systems in place to provide staff with appropriate induction training to help them to understand their roles and responsibilities. Managers have improved information-sharing strategies with parents to enable staff to meet children's individual needs. However, we found that appropriate action had not been taken to ensure that all staff have a secure knowledge and understanding of safeguarding procedures. Record keeping remained poor, with particular regard to child protection records. The provider has not ensured that the premises and equipment remain clean and fit for purpose. The supervision and monitoring of staff is not effective in order to help them to understand and fulfil their roles and responsibilities.

Additionally, during the regulatory visit on 21 September 2022, we found a new area of concern. This means that the provider was not meeting other requirements as set out in the Statutory framework for the early years foundation stage.

In relation to the previous and new areas of concern, we have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further

information about this. The provider is still registered with Ofsted.

Actions needed by 10 October 2022:

- ensure all staff have a secure knowledge and understanding of how to identify and respond to any concerns in a child's life at home or elsewhere
- improve record keeping to ensure that all required information and records are maintained and are available and accessible, with particular regard to child protection records
- ensure that the premises and equipment are clean and fit for purpose to promote children's health and well-being
- ensure that risk assessment is effective so that all risks to children's health and safety are identified and action is taken to remove or minimise any risks or hazards in a timely way
- improve arrangements for the supervision of all staff to improve their personal effectiveness.

We will monitor the provider's response to ensure the actions are successfully completed.

On 11 October 2022, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions raised at their last visit.

At the visit, we were unable to check whether the provider had met the safeguarding and welfare actions raised at their last visit. This is because of a health and safety concern that was identified at the visit. As a result of this concern, the premises were evacuated.

We suspended the provider's registration on 11 October 2022 because we believe children may be at risk of harm. Suspension allows time for the provider to take steps to reduce or eliminate the risk of harm to children. The provider has a right to appeal against a suspension. The provider may not provide childcare for which registration is required while the suspension is in place and may commit an offence if they do so.

During the regulatory visit on 11 October 2022, we found new areas of concern. This means that the provider was not meeting other requirements as set out in the Statutory framework for the early years foundation stage.

In relation to the existing and new areas of concern, we have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the

timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed by 28 October 2022:

- ensure that risk assessment is effective so that all risks to children's health and safety are identified and action is taken to remove or minimise any risks or hazards in a timely way
- improve all staff's knowledge and understanding of how to identify and respond in a timely manner to any risks or hazards to children's health and safety in order to keep them safe
- make sure that there is an effective emergency evacuation procedure in place in order to ensure the safety of children, staff and others on the premises in the case of a fire or any other emergency
- improve all staff's knowledge and understanding of the emergency evacuation procedures in place, and when to implement these, to ensure the safety of children, staff and others on the premises
- ensure all staff have a secure knowledge and understanding of how to identify and respond to any concerns in a child's life at home or elsewhere
- improve record keeping to ensure that all required information and records are maintained and are available and accessible, with particular regard to child protection records
- ensure that the premises and equipment are clean and fit for purpose to promote children's health and well-being
- improve arrangements for the supervision of all staff to improve their personal effectiveness.

We will monitor the provider's response to ensure the actions are successfully completed.

On 3 November 2022, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions raised at their last visit.

We found that the provider had improved their own, and staff's, knowledge and understanding of risk assessment and had implemented effective risk assessments to keep children safe. The provider has improved staff's knowledge and understanding of emergency

evacuation procedures and has improved the procedures to follow in the event of an emergency to evacuate the premises safely. Staff have completed child protection training and understand how to respond in the event of any safeguarding concerns arising. The provider has made improvements to information and record keeping to ensure that records are accessible and available upon request. Improvements have been made to the premises to ensure they are clean and fit for purpose. Systems are in place to provide staff with supervision to improve their personal effectiveness.

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

On 8 November 2022, we lifted the suspension because the provider took appropriate action to deal with the matter that led to the suspension. We are satisfied that the identified risk of harm to children has been removed.