

1258463

Registered provider: Moonreach Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This privately owned home is registered to provide care for one child who experiences social and/or emotional difficulties. At the time of the inspection, one child was living at the home.

There has been no registered manager since 24 March 2022

Inspection dates: 13 and 14 September 2022

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 24 May 2022

Overall judgement at last inspection: inadequate

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
24/05/2022	Full	Inadequate
02/08/2021	Full	Good
11/12/2019	Full	Good
09/01/2019	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

At the last inspection, the home was judged inadequate. Leaders and managers have worked hard to make the required improvements. This has resulted in the child receiving good-quality care.

The child is cared for by a consistent staff team. This has enabled positive and trusting relationships to develop. Therefore, the child now feels more settled and says he is happier in the home.

The child is making good progress. Staff promote the child's learning through a variety of activities. They provide a programme of life skills to develop the child's independence, which is helping him to prepare for adulthood.

The child and staff engage in events and activities that promote cultural diversity. This provides the child with opportunities to develop a healthy attitude and curiosity of the world around him. The staff have supported the child to visit London and participate in historical events. Consequently, the child is enjoying and benefiting from enriching experiences.

The child's healthcare is now being managed effectively. The staff carry out regular reviews of the child's physical and emotional health. This has resulted in the child accessing specialist intervention to meet his individual needs.

Managers and staff have taken appropriate action to support the child to understand the potential risks associated with social media. Staff have received training to ensure that they can support the child to stay safe online.

The home is nicely presented. The child is consulted and involved in changes. He is supported to develop and maintain his bedroom.

How well children and young people are helped and protected: good

Managers demonstrate good safeguarding practice by following clear procedures when incidents occur. Leaders and managers consult other professional agencies effectively in response to safeguarding concerns.

The consistent staff team and developing relationships have resulted in reduced episodes of the child going missing from care. When the child does go missing, staff follow clear safety plans. For example, staff maintain links with the child and have knowledge of his known contacts. This enables staff to reach out to the child when he is missing and to help him return safely.

The staff know the child well. Through positive relationships and an understanding of the child's individual needs, staff support the child to understand socially

acceptable behaviour. The use of consequences is rare. When these are used, they are proportionate and provide learning opportunities for the child.

The requirement from the last inspection regarding the administration of medication has been met. Staff now ensure that the child receives medication as prescribed, and records relating to the safe administration of medication are clear.

Leaders and managers ensure that staff are safely recruited. However, when issues arise through the recruitment process, leaders and managers do not always record their actions. For example, when action was required to get more clarity with regard to staff references, it was not apparent how this had been followed up. All other checks to ensure that staff are of good character and suitably experienced are carried out.

The effectiveness of leaders and managers: good

The manager recognises the strengths of the home and where there is the need for further development. A detailed development plan identifies areas for further improvement and there is a clear action plan to address these. For example, the manager has identified the need to improve recording and report writing and there is training in place to address this. The manager has high aspirations for the child and advocates effectively on his behalf to ensure that his needs stay central to care planning.

The staff are supported through regular and reflective supervision, team meetings and annual appraisals. A training programme is in place to enhance staff's professional development and to ensure that they have the knowledge and skills to meet the individual needs of the child.

All requirements from the last inspection are now met. The manager has effective systems in place to ensure that good standards of care are maintained. This oversight helps to ensure that the child receives good-quality care.

External feedback is positive. The level of communication maintained between the child's social worker and manager is good. This results in professionals working together in the best interests of the child.

What does the children's home need to do to improve?

Recommendations

- The registered person should ensure that staff record information in line with the home's policies. Information should be clear and factual. Information about the child must always be recorded in a way that will be helpful to the child. ('Guide to the Children's Homes Regulations, including the quality standards', page 62, paragraph 14.4)
- The registered person should maintain good employment practice. They must demonstrate and record that recruitment of staff safeguards children and minimises potential risks to them. ('Guide to the Children's Homes Regulations, including the quality standards', page 61, paragraph 13.1)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 1258463

Provision sub-type: Children's home

Registered provider: Moonreach Limited

Registered provider address: 4 Dane John Works, Gordon Road, Canterbury,
Kent CT1 3PP

Responsible individual: Fern Cowie

Registered manager: Rebecca Houghton

Inspector

Rebecca Fisher, Social Care Inspector

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