

Complaint about childcare provision

Ref: 319303/5226631

Date: 6 October 2022

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 5 August 2022, we received concerns that the provider was not meeting some of these requirements.

On 17 August 2022, we carried out a regulatory visit. We found the provider was not meeting some of the requirements. We served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed:

take steps to ensure children are not exposed to risks: this relates to managing children's transition between indoor and outdoor areas

ensure staff fully understand and comply with their roles and responsibilities for keeping children safe.

On 5 October 2022, at inspection, we found that the provider had implemented safe procedures for the transition of children between indoors and outdoors and taken steps to ensure staff fully understand and comply with their roles and responsibilities for keeping children safe.

We are satisfied the provider has met the safeguarding and welfare actions raised. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).