

Complaint about childcare provision

Ref: EY537933/5268973

Date: 5 October 2022

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 3 October 2022, we received concerns that the provider was not meeting some of these requirements. At the same time the provider notified us of an incident that occurred relating to safety and security of the premises. The notification means that the provider met their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of significant events.

On 4 October 2022, we carried out a regulatory telephone call. We found the provider has taken sufficient action to remedy a matter linked to the security of the premises. They have also implemented a new risk assessment.

The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).