

Complaint about childcare provision

Ref: EY437997/5216414

Date: 3 October 2022

Summary of outcome

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 25 July 2022, we received concerns that this provider was not meeting some of these requirements.

We carried out a regulatory telephone call to the provider on 25 August 2022. We found that the provider had not met their legal responsibility as set out in the early years foundation stage welfare requirements to notify Ofsted of significant events that may affect their ongoing suitability. We found that there had been an incident when staff medication was not stored securely. The provider had taken swift action to address this issue to ensure that this medication is now always stored securely. We are satisfied with the action taken.

The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).