

Complaint about childcare provision

Ref: EY283566/5256978

Date: 23 September 2022

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 15 September 2022, we received concerns that the provider was not meeting some of these requirements.

On 22 September 2022, we carried out an unannounced regulatory visit. We found the provider had taken action to put this right. The provider has improved children's safety by re-organising the outdoor play area, which has reduced the number of accidents they have in the setting. Additionally, since the last inspection, the provider has taken action to ensure that all staff who work with children remain suitable to do so.

The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).