

## **Complaint about childcare provision**

Ref: EY553142/5234713

Date: 30 August 2022

### **Summary of outcome**

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 17 August 2022, we received concerns that the provider was not meeting some of these requirements.

On 30 August 2022, we carried out a regulatory visit. We found the provider was not meeting some of the requirements and had taken action to put this right. The provider has improved the systems for recording children's dietary needs and allergies to ensure all staff are aware of the foods children can and cannot eat.

The provider failed to notify Ofsted of a breach of a requirement. This means that that the provider did not meet their legal responsibility as set out in the Statutory framework for the early years foundation stage to notify Ofsted of a significant event.

The provider will be able to give parents further information about this.

The provider is still registered with Ofsted.

### **Publication of complaints**

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).