

# 1159903

Registered provider: Holistic Approach Limited

Full inspection

Inspected under the social care common inspection framework

## Information about this children's home

This children's home is owned and managed by a private company. The home provides care for up to five children. The provider states in their statement of purpose that they provide care for children who may have EBD (social and emotional difficulties).

The manager of the home was registered with Ofsted in June 2022.

### Inspection dates: 6 and 7 July 2022

**Overall experiences and progress of children and young people, taking into account**      **good**

How well children and young people are helped and protected      good

The effectiveness of leaders and managers      good

The children's home provides effective services that meet the requirements for good.

**Date of last inspection:** 9 June 2021

**Overall judgement at last inspection:** good

**Enforcement action since last inspection:** none

## Recent inspection history

Inspection date	Inspection type	Inspection judgement
09/06/2021	Full	Good
29/10/2019	Full	Good
31/01/2019	Full	Outstanding
13/12/2017	Full	Outstanding

## Inspection judgements

### **Overall experiences and progress of children and young people: good**

Children make good progress and benefit from effective, high-quality support from staff. Children are supported with well-planned, personalised care that meets their needs effectively. Children enjoy good-quality relationships with staff. They receive continuity of care, which sustains their positive attachments.

Children attend school; their attendance is exceptionally good. Staff encourage children's learning and work closely with schools to maximise the children's educational achievements. Staff consistently have high aspirations for children. One child said: 'I enjoy school and staff want you to be successful.'

A stable and diverse staff team is employed to meet the needs of children. One child is due to move to semi-independent living after almost four years at the home. The child's social worker said: 'The work they have done with my child is fantastic. I can't sing the home's praises enough.'

Children know how to make a complaint and their complaints are treated seriously. Staff listen to the views of children and act on their reasonable requests. They provide children with positive activities and encourage their individual hobbies and interests.

There are good arrangements to meet the specific health needs of the children. Children are registered with all appropriate health services and they access these services when they need them.

Children live in a physically safe, homely and comfortable environment. Children's bedrooms are furnished and personalised in accordance with their tastes and wishes. However, one child's bedroom has a broken wardrobe door that needs repairing or replacing.

### **How well children and young people are helped and protected: good**

Children are kept safe and feel safe living at the home. Children have a strong sense of personal safety. Staff ensure that children's safety is placed at the centre of their practice. Staff form highly effective partnerships with all safeguarding agencies to keep the children safe.

Children are involved in their plans and plans are reviewed on a regular basis. However, staff and children do not consistently sign records to evidence that they have read and understood the updated documents.

Children are protected if they are missing from the home. Staff ensure that they actively look for children and follow the home's policies and procedures to secure children's safe return.

The frequency of missing-from-home episodes has reduced in relation to the children's individual starting points. Return home interviews take place to ensure that staff understand any underlying reasons why children might go missing.

A child said: 'I was missing a lot and staff have helped me.' The social worker said: 'In the last three months this seems to have settled down. She communicates with staff and if she is missing, she is reported straight away.'

There are no issues with children offending or of substance misuse. Staff are trained in child protection and have a good understanding of their safeguarding duties and responsibilities. Significant incidents are shared with the appropriate authorities to support children and protect them from harm.

The use of holds to protect children from injury or harm are rare. When physical interventions have been used, it has been as a last resort to keep children safe. There have been two low-level holds since the last inspection. Both records include the registered manager's oversight and debriefs are provided for children.

### **The effectiveness of leaders and managers: good**

Since the last inspection, there has been a change in the leadership and management of the home. The new manager took up the position in January 2022 and was registered with Ofsted in June of this year. The manager has worked hard to establish positive relationships with children and staff. A staff member said that the manager was, 'amazing, very approachable with lots of experience'.

An established, well-trained and qualified staff group is employed to meet the needs of children. The composition of the staff team is diverse, which means that children benefit from staff of different genders and from diverse backgrounds.

Staff are well managed and supported. They benefit from regular team meetings, annual appraisals and practice-related supervision. This enables staff to reflect on their practice and review the needs and progress of the children.

The home has met both requirements from the last inspection. The home meets the aims and objectives set out in its statement of purpose and staff deliver a good-quality service for the children.

Health and safety matters are addressed effectively. This ensures that the premises are safe and suitable for children, visitors and staff.

Staff maintain effective partnerships with all professionals to ensure that children benefit from effective help and support.

The registered manager demonstrates effective leadership of the day-to-day operation of the home. He provides good oversight of staff practice and regularly monitors the performance of the home. The manager uses both internal and external monitoring activities to secure improvement.

The manager has completed a six-monthly quality of care review. However, the views of children, staff, social workers and other key stakeholders are not considered, which is a missed opportunity to develop the home.

## What does the children’s home need to do to improve? Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children’s Homes (England) Regulations 2015 and the ‘Guide to the Children’s Homes Regulations, including the quality standards’. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The quality and purpose of care standard is that children receive care from staff who—</p> <p>understand the children’s home’s overall aims and the outcomes it seeks to achieve for children;</p> <p>use this understanding to deliver care that meets children’s needs and supports them to fulfil their potential.</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p> <p>ensure that the premises used for the purposes of the home are designed and furnished so as to—</p> <p>meet the needs of each child; and enable each child to participate in the daily life of the home. (Regulation 6 (1)(a)(b) (2)(c)(i)(ii))</p> <p>This relates specifically to repairing damaged furniture in a child’s bedroom.</p>	<p>22 August 2022</p>
<p>The care planning standard is that children—</p> <p>receive effectively planned care in or through the children’s home; and</p> <p>have a positive experience of arriving at or moving on from the home.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff help each child to access and contribute to the records kept by the registered person in relation to the child. (Regulation 14 (1)(a)(b) (2)(f))</p>	<p>29 August 2022</p>

<p>This relates to staff and children signing children’s plans and evidencing children’s involvement in them.</p>	
<p>The registered person must complete a review of the quality of care provided for children ("a quality of care review") at least once every 6 months.</p> <p>In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating—</p> <p>the feedback and opinions of children about the children’s home, its facilities and the quality of care they receive in it; and</p> <p>any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children. (Regulation 45 (1) (2)(b)(c))</p> <p>This specifically relates to the registered manager ensuring that the views of children, social workers and other stakeholders are considered.</p>	<p>29 August 2022</p>

## Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children’s Homes (England) Regulations 2015 and the ‘Guide to the Children’s Homes Regulations, including the quality standards’.

## Children's home details

**Unique reference number:** 1159903

**Provision sub-type:** Children's home

**Registered provider:** Holistic Approach Limited

**Registered provider address:** 99 Parkway Avenue, Sheffield S9 4WG

**Responsible individual:** Brian Lewis

**Registered manager:** Christopher Baker

## Inspector

Anthony Kyem, Social Care Inspector

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