

Complaint about childcare provision

Ref: EY543464/5215861

Date: 3 August 2022

Summary of outcome

Her Majesty's Chief Inspector of Education, Children's Services and Skills is leading Ofsted's work into how regulated early years and childcare providers in England have delivered child-centred practice and care, within the context of the restrictions placed on society during the COVID-19 (coronavirus) pandemic.

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 25 Jul 2022, we received concerns that this provider was not meeting some of these requirements. On 28 Jul 2022, we carried out an unannounced regulatory visit. We found that although there had been a breach of requirements. The provider had failed to notify Ofsted. However, the provider has taken appropriate action to review their risk assessments and ensure children are within sight and hearing distance at all times.

The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).