

# 1247390

Registered provider: Partnerships in Care 1 Limited

Monitoring visit

Inspected under the social care common inspection framework

## **Information about this children's home**

The home is registered with both Ofsted and the Care Quality Commission. The home provides care for up to eight children with emotional health needs and who self-harm. At the time of this visit, five children and one young person was living in the home.

This specialist service is part of a large national private organisation. The organisation has its own clinical team.

The manager was registered with Ofsted in February 2022.

**Inspection date: 24 June 2022**

## **This monitoring visit**

This monitoring visit was carried out urgently after the provider notified Ofsted about a significant and concerning incident involving a young person who lives in the home. The purpose of this visit was to assess how effectively the home is keeping this young person safe and the impact of the incident on the other five children living at the home.

When the young person has been at risk of harm, including by going missing from the home, staff have taken appropriate action that has reduced risk and helped to safeguard the young person. They have achieved this by working closely and effectively with the police and the organisation's psychiatrist to ensure safety and trigger plans are in place and are acted on. These plans and the supporting risk assessments are followed effectively. Supervision levels have been increased in response to the severity of concerns and the level of risk.

Despite the appropriate action that leaders, managers and staff have taken, they are clear that they do not have the necessary additional specialist skills needed to

consistently meet the young person's very complex needs or to keep her safe at all times. This is a significant concern. Leaders and managers consequently recognise that this home is no longer the most appropriate place for the young person to live.

Leaders and managers recognised that the serious incidents have had a negative impact on the emotional well-being and subsequent behaviour of the other five children living at the home. Leaders and managers have taken appropriate action to reduce the impact on these children. They have increased staffing levels so the children can continue to enjoy their planned activities. For example, one child enjoyed a meal out with her favoured member of staff to celebrate completing her exams.

Due to these concerns, the local authority which placed the young person in the home has been given notice that she will need to leave. After the most recent incident that placed the young person at risk of harm, the home's managers have told the local authority that they will need to arrange a move as soon as possible.

Pending this move, managers and staff are working appropriately with other agencies to identify the right support for the young person. The home is continuing to keep Ofsted and CQC updated so it can be closely monitored.

## Recent inspection history

Inspection date	Inspection type	Inspection judgement
20/04/2022	Full	Good
30/11/2021	Interim	Improved effectiveness
15/07/2021	Full	Requires improvement to be good
28/10/2019	Full	Requires improvement to be good

# What does the children's home need to do to improve?

## Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The education standard is that children make measurable progress towards achieving their educational potential and are helped to do so.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff—</p> <p>help each child to achieve the child's education and training targets, as recorded in the child's relevant plans;</p> <p>understand the barriers to learning that each child may face and take appropriate action to help the child to overcome such barriers; and</p> <p>help each child to understand the importance and value of education, learning, training and employment opportunities. (Regulation 8 (1) (2)(a)(i)(iii)(iv))</p> <p>This requirement was set at the full inspection</p>	18 June 2022
<p>The care planning standard is that children—</p> <p>receive effectively planned care in or through the children's home.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that arrangements are in place to—</p> <p>ensure the effective induction of each child into the home; manage and review the placement of each child in the home. (Regulation 14 (1)(a) (2)(b)(i)(ii))</p> <p>This particularly refers to simplifying internal care plans to make them easier to read.</p>	18 June 2022

This requirement was set at the full inspection	
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## Recommendations

- The registered person should ensure that debriefs for children and staff following incidents consistently include opportunities for them to talk about how they felt during the incident and to explore what support is needed. ('Guide to the Children's Homes Regulations, including the quality standards', page 50, paragraph 9.60)
- The registered person should ensure that best use of information from independent and internal monitoring is made, to ensure continuous improvement. The responsible person should be skilled in anticipating difficulties and reviewing incidents. The responsible person is responsible for proactively implementing lessons learned and sustaining good practice. This particularly refers to ensuring governance monitoring and oversight is effective. ('Guide to the Children's Homes Regulations, including the quality standards', page 55, paragraph 10.24)
- The registered person should maintain good employment practice. They must ensure that employees' employment histories include the start and end dates of employment and that the employee provides full contact details of all referees. ('Guide to the Children's Homes Regulations, including the quality standards', page 61, paragraph 13.1)
- The registered person should ensure that a record of supervision provides evidence that supervision is being delivered in line with regulation. In particular, ensure that formal supervisions and team meetings provide staff members with the opportunity to reflect on their practice individually and as a team. ('Guide to the Children's Homes Regulations, including the quality standards', page 61, paragraph 13.3)
- The registered person should review the location of the premises and ensure that all risks in the local area are properly considered and that strategies for managing them are documented. This particularly refers to ensuring that the contact details of all emergency services are identified, along with their response times in the event of an emergency. ('Guide to the Children's Homes Regulations, including the quality standards', page 64, paragraph 15.1)

## Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

## Children's home details

**Unique reference number:** 1247390

**Provision sub-type:** Children's home

**Registered provider:** Partnerships in Care 1 Limited

**Registered provider address:** Fifth Floor, 80 Hammersmith Road, London W14 8UD

**Responsible individual:** James King

**Registered manager:** Georgina May

## Inspector

Sharron Escott, Social Care Inspector

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