

Complaint about childcare provision

Ref: EY427423/5215958

Date: 27 July 2022

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 26 July 2022, we received concerns that the childminder was not meeting some of these requirements.

On 26 July 2022, we carried out a regulatory visit. We found the childminder was not meeting some of the requirements and had taken action to put this right. The childminder has undertaken a deep clean of the premises to ensure all areas used for childcare are safe for children. They have undertaken some maintenance tasks to ensure the areas used for food preparation are suitable for use. Damaged resources and equipment have been disposed of. They have reviewed their overall arrangements for risk assessments to ensure that any matters requiring attention are immediately identified, reported, and acted on.

The childminder will be able to give parents further information about this. The childminder is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).