

1254316

Rite Directions Ltd

Monitoring visit

Information about this children's home

The home is owned and managed by a private provider. It provides care for up to four children with complex needs associated with learning disabilities or difficulties.

Inspection date: 16 June 2022

This monitoring visit

The children's home was judged inadequate at the full inspection on 5 and 6 May 2022. This was because the manager failed to take appropriate action to protect children from serious harm. Ofsted issued three compliance notices under regulation 12, 13 and 32. Ofsted also raised a further three requirements. Actions taken to address these requirements has not been considered as part of this monitoring visit.

Ofsted carried out a monitoring visit on 16 June 2022. The purpose of this visit was to review the progress and the actions taken to meet the compliance notices. This monitoring visit included a review of documents, tour of the building, and discussions and interviews with staff, one child and the children's social workers.

There are three children living at the home. On 26 May 2022, the decision was made to end the placement of one child as the provider could not keep the child and other children living in the home safe. One child turns 18 years old soon and is being supported by staff with their independent living skills for their onward move.

Health and safety concerns in the home that were identified at the inspection have now been resolved. Improvements to the home have been made. For example, the ripped lino in the living room has been replaced with new carpet, and exposed pipes from the radiator have been made safer with a heat-proof wrap. This means that the children are now living in a safer environment.

The manager has implemented a system of recording and monitoring when agency staff are used. This means that the manager knows if they have the necessary skills, experience and qualifications to work with the children. She is also able to identify if

staff have been subject to any disciplinary procedures or safeguarding concerns. However, the manager is unaware of the content of the agency workers' Disclosure and Barring Service checks, and does not have an overview of any previous convictions. This places children at risk of serious harm.

The manager has now recruited two full time members of staff, and since 26 May 2022, there has been no use of agency staff.

All known risks to the children are documented in the children's risk assessment, and now include an update and review section for staff to complete each month or when risks occur. This means that staff are aware of all known risks and whether the risks are increasing or decreasing.

Since the full inspection, existing staff have received additional safeguarding and allegation training. This means that these staff now have the knowledge to deal with allegations appropriately. Staff spoken to all understand what actions they need to take if an allegation is made. Monthly managers' meetings, responsible individual audits, and the manager's monthly audits all provide further opportunity to quality assure staff practice. Sufficient steps have been taken to ensure that the manager and staff have a good understanding of risk. This contributes to keeping children safe.

Not all of the new staff have completed mandatory training before starting to work with the children. This includes physical intervention, safeguarding and the administration of medication. The induction record for new staff does not include any guidance on safeguarding procedures. This does not provide new staff with the skills to effectively safeguard children.

The inspector concluded from this monitoring visit that progress had been made and in relation to the compliance notices under regulation 12 and 13. These have been met. However, regulation 32 has been reissued, and two further requirements have been raised.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
05/05/2022	Full	Inadequate
15/02/2022	Full	Requires improvement to be good
04/06/2019	Full	Good
13/11/2018	Full	Good

What does the children's home need to do to improve?

Statutory Requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The registered person must ensure that all employees— receive practice-related supervision by a person with appropriate experience. (Regulation 33 (4)(b))	12 June 2022
The registered person must maintain records ("case records") for each child which— are kept up to date. (Regulation 36 (1)(b))	12 June 2022
*The registered person must recruit staff using recruitment procedures that are designed to ensure children's safety. (Regulation 32 (1) (2)(b) (3)(d))	7 August 2022
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— In particular, the standard in paragraph (1) requires the registered person to— ensure that staff have the experience, qualifications and skills to meet the needs of each child. (Regulation 13 (1) (2)(c))	7 August 2022
The registered person must— ensure that each employee completes an appropriate induction. (Regulation 33 (1)(a))	7 August 2022

*These requirements are subject to a compliance notice.

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1254316

Provision sub-type: Children's home

Registered provider: Rite Directions Ltd

Registered provider address: Tan Y Marian, Constitution Hill, Penmaenmawr, Gwynedd LL34 6BA

Responsible individual: Karen Danby

Registered manager: Nicolle Smith

Inspector

Gemma McDonnell, Social Care Inspector

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Piccadilly Gate
Store Street
Manchester
M1 2WD

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