

## **Compliance action taken for childcare provision**

Ref: 2590488/5136986

Date: 30 June 2022

### **Summary of outcome**

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at

[www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 12 April 2022, we carried out an inspection and found the provider was not meeting some of these requirements.

The report and inspection outcome will be published in due course. Following the inspection, we served a welfare requirements notice on 14 April 2022. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 6 May 2022:

- ensure that the premises are secure at all times to prevent unauthorised persons entering or children being able to leave unsupervised
- improve the deployment of staff so that children are adequately supervised at all times to ensure their safety, including when eating, and to meet their individual needs
- implement effective recruitment procedures to ensure that staff are suitable to fulfil the requirements of their roles, with particular regard to ensuring that there is a named deputy manager who is suitably experienced and capable to take charge in the absence of the manager
- ensure that all staff have an up to date knowledge of safeguarding issues in order to identify signs of possible abuse and neglect at the earliest opportunity
- ensure that supervision fosters a culture of mutual support and is effective in providing opportunities for confidential discussion of sensitive issues in order to promote the well-being of all staff
- improve the arrangements for the supervision of staff so that they receive support, coaching and training to help them fully understand all aspects of their roles and responsibilities and raises the quality of teaching and practice to promote the interests of

all children

- implement an effective key person system to help ensure that every child's care is tailored to meet their individual needs
- improve the two-way of information with parents to ensure that the needs of all children are met
- improve the organisation of information and records so that they are easily accessible and available upon request to promote the safe and efficient management of the setting
- ensure that the premises remain clean, hygienic and suitable for children at all times to ensure their health and safety.

On 10 May 2022, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions and/or learning and development actions, raised at their last inspection. Although the provider had made some changes to increase the support offered to staff and had improved the organisation of records we found that the provider had not met the actions set in the welfare requirement notice. We have served another welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Additionally, during the visit on 10 May 2022, we found new areas of concern. This means that the provider was not meeting other requirements as set out in the Statutory framework for the early years foundation stage. In relation to the new areas of concern, on 10 May 2022, we issued actions for the provider to take. This requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 27 May 2022:

- ensure that the premises are secure at all times to prevent unauthorised persons entering or children being able to leave unsupervised
- improve the deployment of staff, so that children are adequately supervised at all times to ensure their safety, including when eating, and to meet their individual needs
- implement effective recruitment procedures to ensure that staff are suitable to fulfil the requirements of their roles, with particular regard to ensuring that there is a named

deputy manager who is suitably experienced and capable to take charge in the absence of the manager

- ensure that all staff have an up-to-date knowledge of safeguarding issues in order to identify signs of possible abuse and neglect at the earliest opportunity
- ensure that supervision fosters a culture of mutual support and is effective in providing opportunities for confidential discussion of sensitive issues in order to promote the well-being of all staff
- improve the arrangements for the supervision of staff, so that they receive support, coaching and training to help them fully understand all aspects of their roles and responsibilities and raises the quality of teaching and practice to promote the interests of all children
- implement an effective key-person system to help ensure that every child's care is tailored to meet their individual needs
- improve the two-way of information with parents to ensure that the needs of all children are met
- ensure that any person working on the premises, who may have contact with children is suitable
- ensure that children's behaviour is managed appropriately, and that care is taken when handling children in challenging situations
- ensure that meals are healthy, balanced and nutritious and that the area used to serve meals is adequately equipped
- ensure that the prescribed ratios in the EYFS are met at all times
- take all reasonable steps to ensure that staff and children in your care are not exposed to risks.

On 1 June 2022, we carried out a regulatory visit. The focus of the visit was to check whether the provider had met the safeguarding and welfare actions raised at their last monitoring visit. We found the provider had met some of the safeguarding and welfare actions but not others. The provider has taken action to ensure the premises are secure. Improvements have been made to the recruitment procedures, there is now a named deputy in place. Staff now have a suitable knowledge and understanding of safeguarding issues in order to identify the signs of abuse and neglect. The two-way flow of information

with parents has been improved. There are suitable arrangements in place to ensure any person working on the premises is suitable. Children are offered balanced and nutritious meals and the area used to serve food is adequately equipped. Improvements have been made to the staff to child ratios.

We have served another welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Additionally, during the visit on 1 June 2022, we found a new area of concern. This means that the provider was not meeting other requirements as set out in the Statutory framework for the early years foundation stage. In relation to the new areas of concern, on 1 June 2022, we issued actions for the provider to take. This requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 24 June 2022:

- improve the deployment of staff, so that children are adequately supervised at all times to ensure their safety, including when eating, and to meet their individual needs
- ensure that supervision fosters a culture of mutual support and is effective in providing opportunities for confidential discussion of sensitive issues in order to promote the well-being of all staff
- improve the arrangements for the supervision of staff, so that they receive support, coaching and training to help them fully understand all aspects of their roles and responsibilities and raises the quality of teaching and practice to promote the interests of all children
- implement an effective key-person system to help ensure that every child's care is tailored to meet their individual needs
- ensure that children's behaviour is managed appropriately, and that care is taken when handling children in challenging situations
- take all reasonable steps to ensure that staff and children in your care are not exposed to risk
- ensure good hygiene procedures are followed by all staff to promote children's good health.

We took steps to cancel the provider's registration. The provider took the decision to resign the registration during the cancellation process.

The provider is no longer registered with Ofsted.