

Complaint about childcare provision

Ref: EY437997/5173223

Date: 18 July 2022

Summary of outcome

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 1 June 2022, we received concerns that this provider was not meeting some of these requirements.

We carried out a regulatory telephone call with the provider on 10 June 2022. The provider explained that they have taken suitable action to improve procedures to meet children's individual health needs. They now collect more specific information from parents to be able to follow medical guidance more closely when administering medication. We are satisfied with the action that the provider has taken.

The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).