

Complaint about childcare provision

Ref: EY339312/5176841

Date: 28 June 2022

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 6 June 2022, we received concerns that the provider was not meeting some of these requirements. On 27 June 2022, we carried out a regulatory telephone call. We found the provider was not meeting some of the requirements and had taken action to put this right. The provider has reviewed the risk assessments for craft activities to ensure that all craft media accessible to children is age appropriate and highlights any potential hazard within any designated age group. In addition, they have held meetings with staff to discuss the importance of ensuring that all children are supervised closely when using craft materials. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).