

# 1156098

Registered provider: Cambian Childcare Limited

Monitoring visit

Inspected under the social care common inspection framework

## **Information about this children's home**

This children's home is one of several homes operated by a large private company. It is registered to provide care for up to three children. The provider states in its statement of purpose that it provides care for children who may have social and/or emotional difficulties.

**Inspection date:** 10 May 2022

## **This monitoring visit**

This visit took place to monitor the actions taken by the provider in relation to compliance notices served on 31 March 2022. The notices were served against regulation 12, the protection of children standard and regulation 13, the leadership and management standard.

Since the last inspection, the registered manager has stepped down from their role and is no longer working at this home. A new manager has been appointed, although she is yet to submit her application to register with Ofsted.

The responsible individual has made progress to improve the quality of children's risk management plans. Plans now reflect known and emerging risks to children and provide clear strategies for staff to follow to minimise these risks. Plans are updated with any recent information to ensure that they are current and up to date.

At the last inspection, concerns were raised regarding children leaving the home without staff knowledge. The responsible individual has undertaken a review of these incidents and identified several actions to ensure that measures in place to keep children safe are effective. A new monitoring system has been devised to ensure that there is sufficient management oversight of incidents in the home; however, this is not yet embedded in practice.

Individual protocols in place for staff to follow when children are missing from the home have been reviewed. For children who go missing, staff are proactive in trying to ascertain the child's whereabouts and work with the child and other agencies to manage and minimise this risk. However, on one occasion, staff failed to look for a child at a particular location. The responsible individual accepted this should have taken place.

Direct work has been undertaken with children to support their understanding of risk and how to keep themselves safe. This includes concerns for children when they are missing from the home and the potential negative influence of peer relationships. Staff will revisit these subjects to best engage children and ensure that children are praised for the positive decisions they make.

Since the last inspection, staff have received training to ensure that they have the skills to meet children's needs. This includes training in relation to children using illegal substances. Staff have been given additional information to support their learning around specific issues relevant to the children living in the home. This learning is then revisited in staff supervisions.

Since the last inspection, action has been taken to complete required repairs in the home. During this visit, the home's kitchen was being refurbished and some routine maintenance work completed. However, the home environment is poor and requires further refurbishment and redecoration. The interim manager accepts that currently, the property does not reflect the homely environment she wants for children.

Some of the home's internal doors have locks on them, meaning children do not have access to all areas of their home. Although staff and the manager told inspectors these were not used, they detract from the otherwise domestic feel of the property. Action was taken to remove these during the visit.

Several requirements were not explored as part of this monitoring visit and will be reviewed as part of the home's next inspection. However, sufficient progress has been made for Ofsted to assess that the compliance notices under regulations 12 and 13 have been met.

## Recent inspection history

Inspection date	Inspection type	Inspection judgement
28/03/2022	Interim	Declined in effectiveness
15/12/2021	Full	Requires improvement to be good
09/04/2019	Full	Requires improvement to be good
26/09/2018	Full	Good

## What does the children's home need to do to improve?

### Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>In meeting the quality standards, the registered person must, and must ensure that staff—</p> <p>seek to involve each child's placing authority effectively in the child's care, in accordance with the child's relevant plans;</p> <p>seek to secure the input and services required to meet each child's needs;</p> <p>if the registered person considers, or staff consider, a placing authority's or a relevant person's performance or response to be inadequate in relation to their role, challenge the placing authority or the relevant person to seek to ensure that each child's needs are met in accordance with the child's relevant plans. (Regulation 5(a)(b)(c))</p>	22 June 2022
<p>The quality and purpose of care standard is that children receive care from staff who—</p> <p>understand the children's home's overall aims and the outcomes it seeks to achieve for children;</p> <p>use this understanding to deliver care that meets children's needs and supports them to fulfil their potential.</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p> <p>understand and apply the home's statement of purpose;</p> <p>ensure that staff—</p> <p>provide to children living in the home the physical necessities they need in order to live there comfortably. (Regulation 6 (1)(a)(b) (2)(a)(b)(vii))</p> <p>This specifically relates to improvements being made to the physical environment of the home.</p>	22 June 2022

<p>The health and well-being standard is that—</p> <p>the health and well-being needs of children are met;</p> <p>children receive advice, services and support in relation to their health and well-being; and</p> <p>children are helped to lead healthy lifestyles.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that each child has access to such dental, medical, nursing, psychiatric and psychological advice, treatment and other services as the child may require. (Regulation 10 (1)(a)(b)(c) (2)(c))</p>	<p>22 June 2022</p>
<p>The registered person must notify HMCI and each other relevant person without delay if—</p> <p>there is any other incident relating to a child which the registered person considers to be serious. (Regulation 40 (4)(e))</p>	<p>22 June 2022</p>

## Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

## Children's home details

**Unique reference number:** 1156098

**Provision sub-type:** Children's home

**Registered provider:** Cambian Childcare Limited

**Registered provider address:** Metropolitan House, 3 Darkes Lane, Potters Bar  
EN6 1AG

**Responsible individual:** Louise Winward

**Registered manager:** Rebecca Williams

## Inspectors

Genevieve O'Reilly, Social Care Inspector  
Rose Maddocks, Social Care Inspector

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